

Surry County Department of Social Services

AGENCY'S VISION STATEMENT: IT IS THE GOAL OF SURRY SOCIAL SERVICES TO IMPROVE THE QUALITY OF LIFE FOR THE CITIZENS OF SURRY COUNTY WHO ARE IN NEED BY PROVIDING AN ARRAY OF SERVICES WHILE BUILDING FOR THE FUTURE OF OUR COMMUNITY.

Goals:

- To Promote Self-Sufficiency Through Education, Training, Employment
- To Improve Community Awareness of and Satisfaction with Benefits and Services Offered
- To Serve as a Learning Organization
- To Ensure Program Compliance
- To Maintain Efficiency and Accountability in Agency Operation

Services to Families and Children

Assessment of need, counseling, service planning, service delivery, information & referral

Adoption Services –The provision of services to ensure permanency for children where parental rights have been terminated by the court.

Child Protective Services – The identification, assessment and provision of services to families in order to protect children, keep families together, and stop further abuse or neglect.

- 24-hour child abuse and neglect hotline is 1-800-552-7096 or 757-294-5264.

Children and Family Services –The provision of services to assist families in crisis achieve and maintain stability (counseling, food, shelter, utility, medical, etc.).

Child Care Services –The provision of funding for childcare for low income working parents or parents in education and training who need child care.

Foster Care – The provision of placement services for “at-risk” children whose parents are temporarily unable to provide care for them. Children may be placed in private approved foster homes, therapeutic foster homes, group homes or residential facilities.

Intensive Home Based Family Services – The provision of home-based counseling and modeling services to prevent /reduce abuse & neglect and ultimately prevent foster care.

Services to Adults & The Aged

Assessment of need, counseling, service planning, service delivery, information & referral

Adult Protective Services – The provision of services to the aged, 60 years old or older, and adults 18 years old or older and incapacitated, who are at risk of abuse, neglect or exploitation.

Adult Services – The provision of home and community based services for adults and adults with disabilities to achieve self-sufficiency and to prevent unnecessary institutionalization.

Employment Services – The provision of employment related services for eligible individuals receiving SNAP (Supplemental Nutrition Assistance Program formerly known as Food Stamps) and TANF (Temporary Assistance for Needy Families) benefits to assist clients in entering and retaining employment. This service is divided into to the following components:

- **Virginia Initiative Employment Not Welfare (VIEW)** component provides assessment of employment needs for clients receiving TANF. Individuals may receive job skills training, on-the-job training, community work experience, job readiness training, job search and/or educational services. Assistance with transportation, day care and other work related expenses may be available to those who qualify.

- **SNAP Employment and Training (SNAPET)** component provides Job Search, Job Search Training, Education Training and Work Experience to non-public assistance SNAP clients. The programs provide SNAP clients with opportunities that lead to paid employment and decrease dependency on assistance programs.

Companion Services – The provision of services in the home for the aged and disabled, to prevent out of home placement (meal preparation, personal hygiene care, light housekeeping, escort to needed resources and general supervision).

Nursing Home/Personal Care Screenings – The provision of screening services, in conjunction with the Health Department to assess need for nursing home placement, assisted living placement and personal care.

Senior Citizens Program Services

Assessment of need, counseling, service planning, service delivery, information & referral

Socialization and Recreation – The provision of recreational activities for senior citizens 60 years old or older at the Surry Parks and Recreation, where senior citizens can socialize and participate in daily scheduled activities.

Congregate Meals – The provision of meals for senior citizens, 5 days a week at the Surry Parks and Recreation, when possible.

Home Delivered Meals – The provision of meals for senior citizens delivered to the senior's home, 5 days a week, when possible.

Transportation Services – The provision of transportation services to and from the seniors' program site, to scheduled errands and activities.

Volunteer Services

Commodities Distribution – The provision and distribution of food items to eligible households. in partnership with the Newport News Food Bank. Distribution is the third Thursday at Surry Parks and Recreation.

Project Joy – December Holiday Project to assist needy families with holiday gifts.

Benefits and Financial Assistance Program

Assessment of income and resources determines eligibility

Auxiliary Grant – The provision of financial assistance to individuals who live in an assisted living facility. Individuals must be 65 or older, be blind or disabled. Individuals eligible for Auxiliary Grant also receive Medicaid.

Emergency Assistance – The provision of short-term, limited financial assistance to families with children when a fire or other natural disaster occurs. There must be at least one child under age 18 in the home.

Energy Assistance – The provision of financial assistance with heating or cooling expenses. Eligibility is based only on income, not resources.

- **Fuel Assistance** – assistance with heating bills. Applications are taken the 2nd Tuesday in October thru the 2nd Friday in November.

- Crisis Assistance – assistance with heat emergencies such as repair/purchase of heating equipment. Applications taken Nov. 1 – March 15. Assistance for household with emergency heating bills. Applications are taken first working day of January to March 15.
- Cooling Assistance – assistance in payment of electricity to operate cooling equipment, purchase or repair cooling equipment. Must have at least one household member 60 or older, disabled or child less than 6 years of age. Applications taken June 15 – August 15.

SNAP (Supplemental Nutrition Assistance Program formerly known as Food Stamps) – The provision of food allotment to supplement eligible household and ensure adequate nutrition. Eligible households will receive a card that is used like a bank debit card to purchase food at any store.

Medicaid – The provision of financial assistance paid to health care providers for eligible individuals who are unable to pay for medical services. Individuals must meet a category.

TANF (Temporary Assistance To Needed Families) – The provision of temporary financial assistance to eligible families with children to meet basic needs. There must be a child less than 18 in the household. There is no evaluation of resources.

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Spring Grove/Claremont

Mrs. Linda Ellis – Vice Chair

Carsley District

Mr. Allen Parson
Blackwater / Dendron District

Hon. Kenneth Holmes
Board of Supervisor Rep.

Mrs. Marie Pierce
Bacons Castle District

Mrs. Earlene Sprouse
Surry District

Social Services Staff Members

Mrs. Valerie Pierce	DIRECTOR
Mrs. Lorraine Nichols	ASSISTANT DIRECTOR
Mrs. Virginia Gary	ADMIN. MAN./CLERICAL SUPERVISOR
Ms. Sadie Simmons	SECRETARY
Ms. Wanda Shackelford	FISCAL ASSISTANT III
Ms. Torsha Bailey	RECEPTIONIST
Mrs. Vernitia Cooke	BENEFIT PROGRAMS SUPERVISOR
Mrs. Janet Seward	BENEFIT PROGRAMS SPECIALIST II
Mrs. Sarah Bryant	BENEFIT PROGRAMS SPECIALIST II
Mrs. Janice Pierce	BENEFIT PROGRAMS SPECIALIST III
Ms. Pamela Flowers	BENEFIT PROGRAMS SPECIALIST I
Ms. Linda Johnson	BENEFIT PROGRAMS SPECIALIST I
Ms. Mary Holmes (P/T)	BENEFIT PROGRAMS SPECIALIST I
Ms. Margaret Wingo (P/T)	EMERG BENEFIT PROGRAMS SPECIALIST I
Ms. Linda Clayton (SEASONAL)	BENEFIT PROGRAMS SPECIALIST I
Ms. Susan Martens (P/T)	FRAUD INVESTIGATOR
Mrs. Joan Brown	FAMILY SERVICES SUPERVISOR
Mrs. Kimberly Taft	FAMILY SERVICES SPECIALIST I
Mrs. Sheila Cozart	FAMILY SERVICES SPECIALIST III
Ms. Ruth Butler	FAMILY SERVICES SPECIALIST II
Ms. Sharon Savage	FAMILY SERVICES SPECIALIST I
Ms. Susan Martens (P/T)	IN-HOME FAMILY SERVICES SPECIALIST
Ms. Gloria Holloman	SELF SUFFICIENCY SPECIALIST III
Ms. Aundrea Hamrick	SELF SUFFICIENCY SPECIALIST II
Mrs. Shelia Hunt	PROGRAM COORDINATOR/VIEW SUPERVISOR
VACANT	SENIORS PROGRAM ASSISTANT COORD.
VACANT	SR. SERVICES CASE MANAGER
Ms. Addie Dobie	SENIORS' PROGRAM ARTS & CRAFTS COORD.
Ms. Ida Wells	KITCHEN AIDE
Mr. Norman Byrd	SENIORS' PROGRAM VAN DRIVER
Ms. Patricia Zartman	SENIORS' PROGRAM VAN DRIVER
Mr. James Lane	SENIORS' PROGRAM VAN DRIVER
Mr. Joseph Osborne	SENIORS' PROGRAM VAN DRIVER
Mr. Roosevelt Gatling (P/T)	SENIORS' PROGRAM VAN DRIVER
Mrs. Robin Britt	HUMAN ASST. SERVICES I

Board Meetings are held every 4th Tuesday of each month at 3:00 p.m. in the Social Services' Conference Room.

Days and Hours of Operation

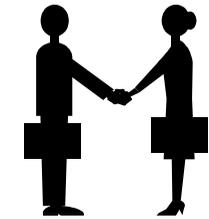
Monday – Friday 8:00 a.m. – 5:00 p.m.
Protective Services On-Call 24 Hours - 757-294-5264

For further information you may contact Surry County Department of Social Services at 757-294-5240 or the State Department at www.dss.state.va.us

Surry County DSS is an Equal Opportunity Provider

Surry County Department of Social Services

People Helping People



P.O. Box 263
Surry, Virginia 23883

(757) 294-5240
(757)294-5248 fax
TDD# 1-804-225-2042

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P. O. Box 263
Surry, Virginia 23883



You may apply for
SNAP, TANF, Medicaid,
Energy Assistance and Child Care online at
<http://commonhelp.virginia.gov>