



# 2021 State Of The County Address

December 15, 2021, at 6:30 P.M.

Location: Surry County Parks & Recreation  
205 Enos Farm Drive  
Surry Virginia, 23883

Surry County On The Rise



# **Mrs. Melissa Rollins**

## County Administrator

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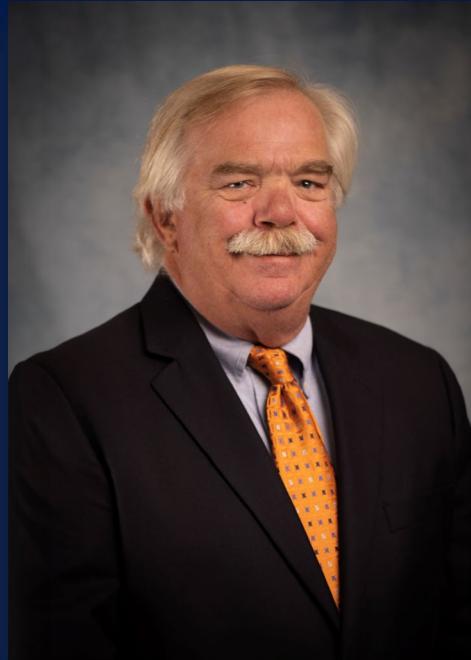
Mr. Robert Elliott, Jr.  
Chairman  
Claremont District



Mr. Michael Drewry  
Vice-Chairman  
Dendron District



Mrs. Judy Lyttle  
Bacon's Castle District



Mr. Timothy Calhoun  
Surry District



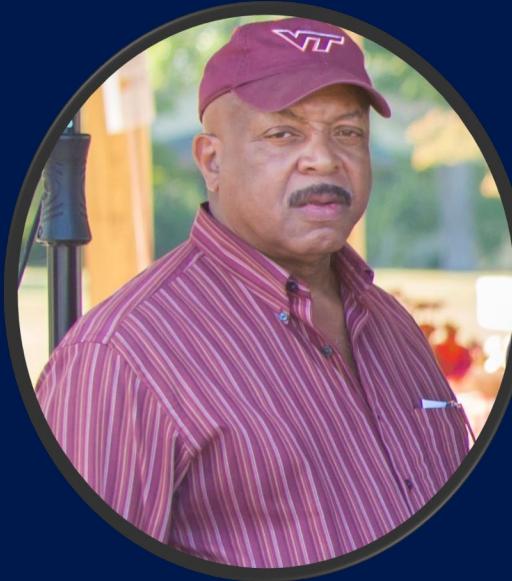
Mr. Ronald Howell, Jr.  
Carsley District

# Surry County Board Of Supervisors



“Unity In The Community”

# REMEMBERING



MR. KENNETH HOLMES  
CARSLEY DISTRICT

1949-2021

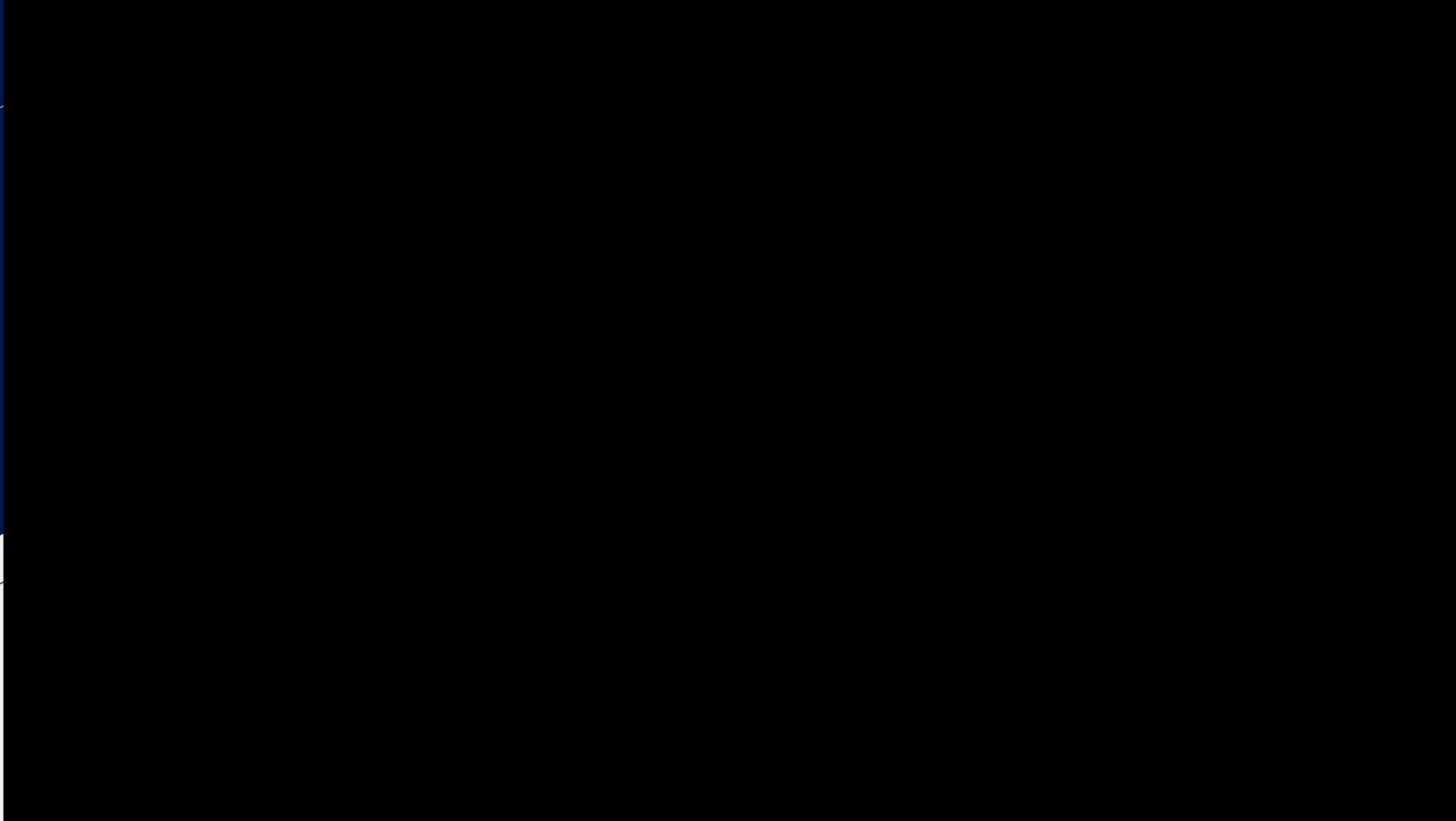
Surry County Board Of Supervisors  
“Unity In The Community”

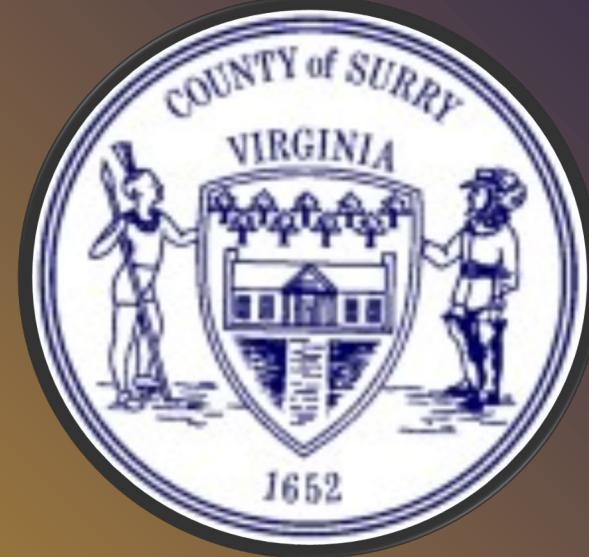




Mr. Robert Elliot, Jr.  
Board Of Supervisors  
Chairman

# Engagement & Partnerships





# Mr. David Harrison

## Deputy County Administrator

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# Surry Market Place

Fresh. Local. Affordable.



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# Economic Development

## Mr. Yoti Jabri

Director of Economic Development





# Economic Development

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## Goals and Objectives Achieved for 2021

- Business Roundtable
- Business Retention and Expansion Program
- Surry County Ambassador Program
- Morelia Mexican Restaurant
- Virginia Food Access Investment Grant
- Universal Broadband Coverage
- Small Business Campaign





2021 State Of The County Address



# Workforce Development

- Surry County Summer Workforce Student Pilot Program
- Job Fair





# Tourism

- Inaugural Kayaking Event
- Drive 20
- Second VTC Marketing Leverage Program Grant
- Surry County Tourism Video through VTC Marketing Leverage Program

# Surry County Tourism Video





## Farmers Market

- Expanded Marketing
- Incorporated an event schedule for each month
- Became eligible to offer SNAP Benefits
- 4500 total visitors with average 11 vendors at each market



# Planning & Community Development

Presenter: Mr. Horace Wade III

Director of Building,  
Planning & Community  
Development

# 2021 - New Development

- New Homes
- Commercial Projects



# Dominion Energy

Generator Services

Building

Cyber Security

Testing Facility





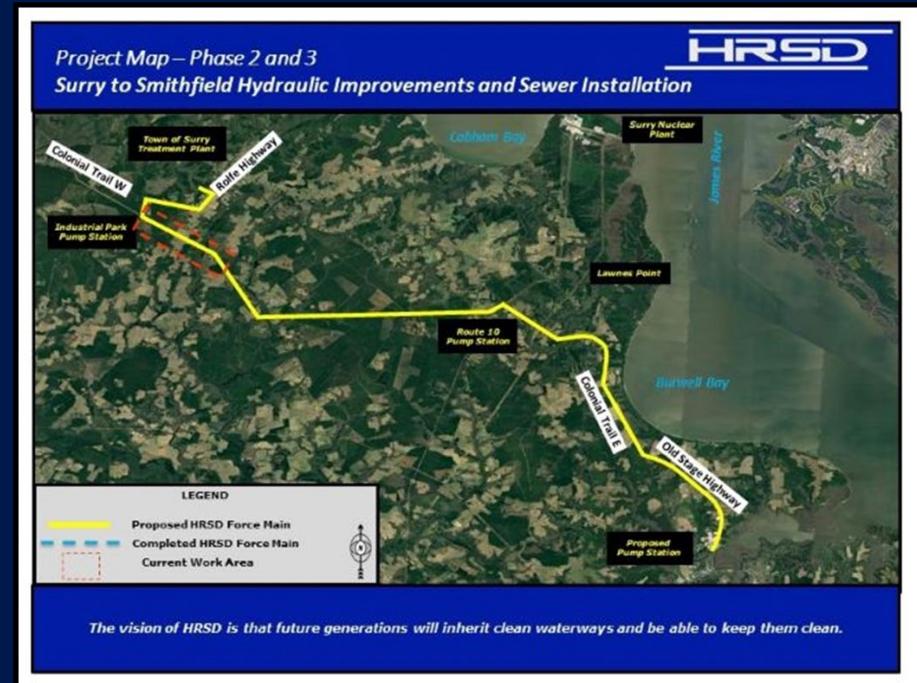
# Utilities

Collaborating with Town of Surry to connect County residents to safe drinking water



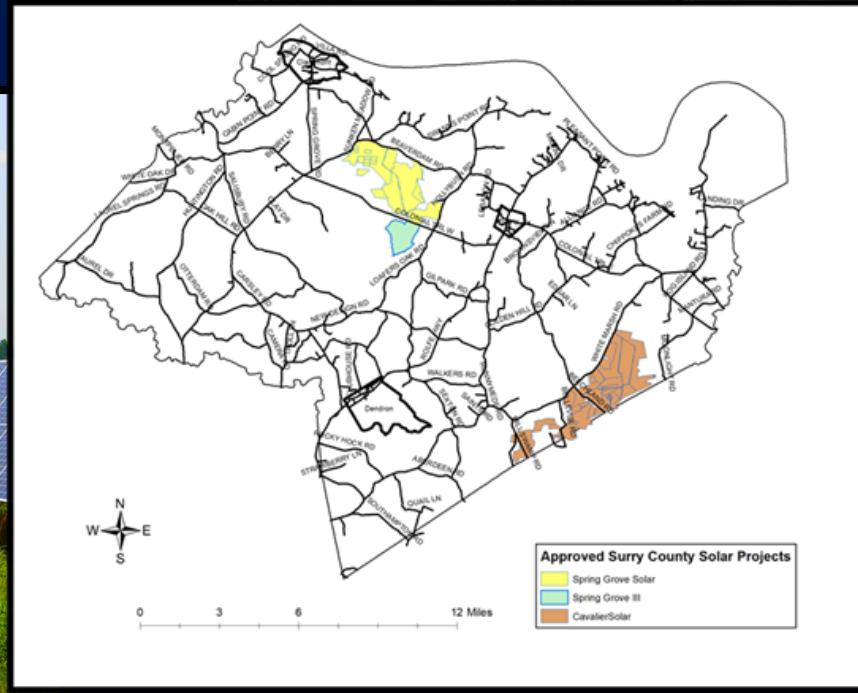
## HRSD Project

- Marina Drive Pump Station Improvements



# Solar Development

- Reviewing Proposals
- Managing Plan Review
- Managing Site Development





# Parks and Recreation

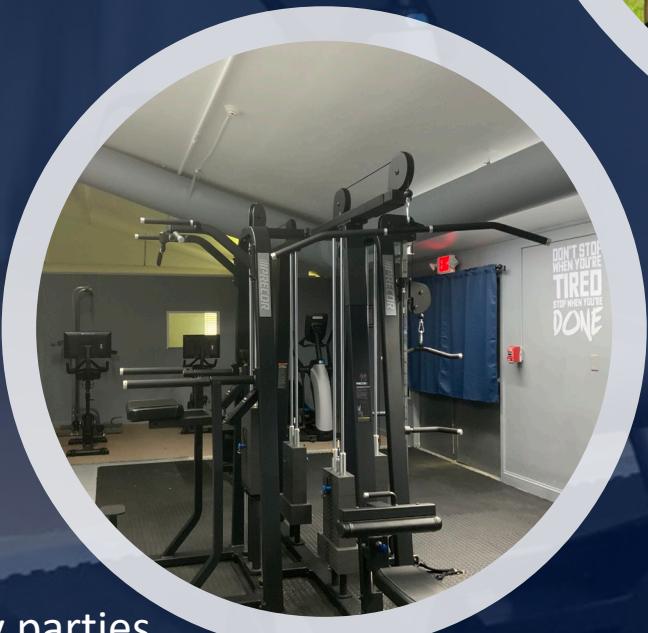
Presenter: Mr. Darryl Rawlings

# Current Programs

- Exercise Programs (Zumba and Step Aerobics)
- Indoor Soccer
- Exercise Equipment in the Annex Room
- Bike Share Program
- Disc Golf
- Spring and Fall Youth Soccer
- Spring Giveaway
- Kite Festival
- Father's Day Fishing Tournament
- 4th of July Concert in the Park
- Youth Basketball

•Currently renting the building for events such as birthday parties, reunions, etc.

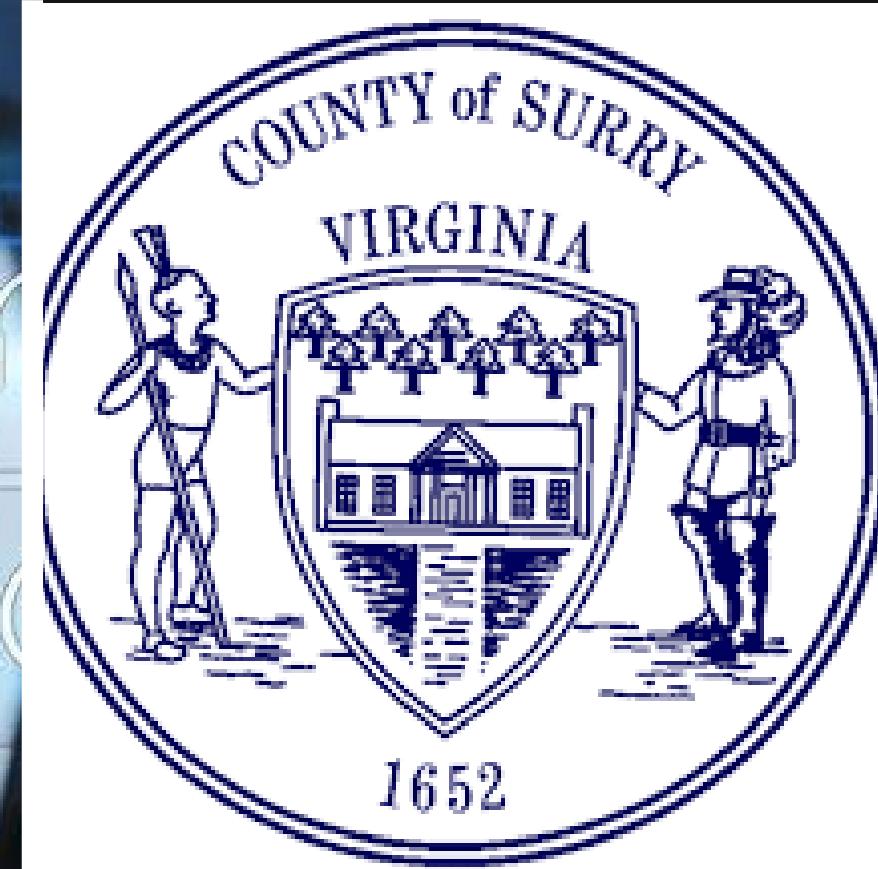
•In the process of adding the 2<sup>nd</sup> nine holes for Disc Golf







# Exercise Annex



# Information Technology & Support Services

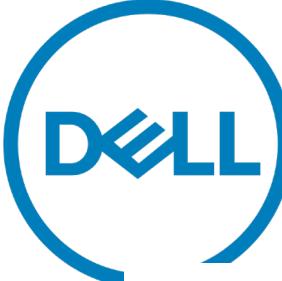
Presenter: Delon Brown, Director of Information Technology & Support Services

Premier   
Broadband  
&  
Consulting, LLC.

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KnowBe4  
Human error. Conquered.

  
Mitel

  
DELL

  
FORTINET.

# Our Partners

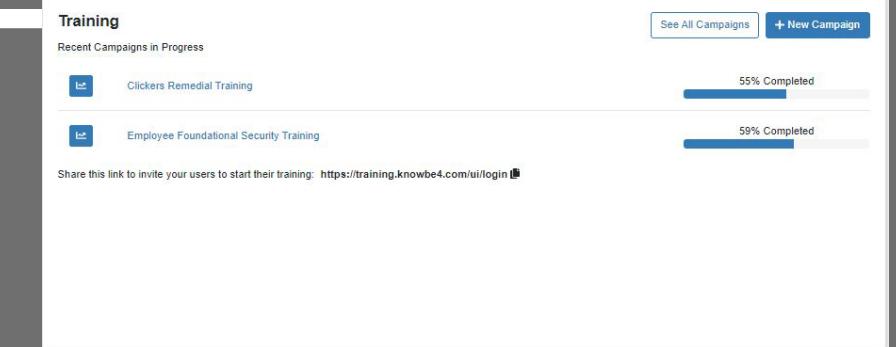
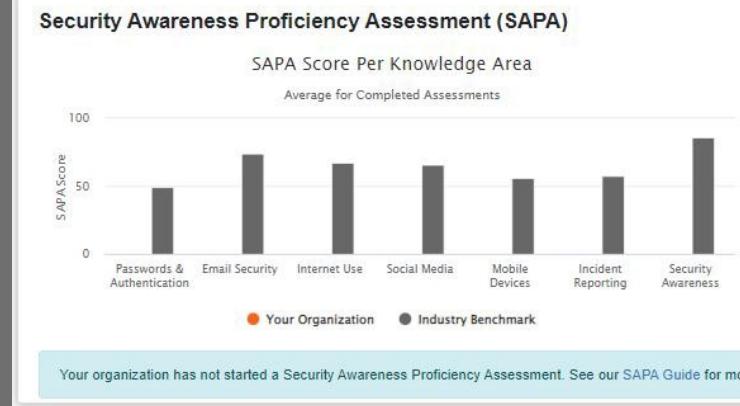
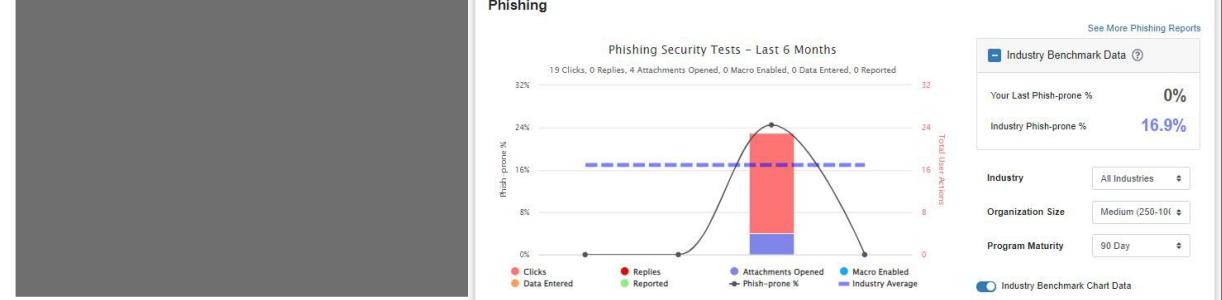
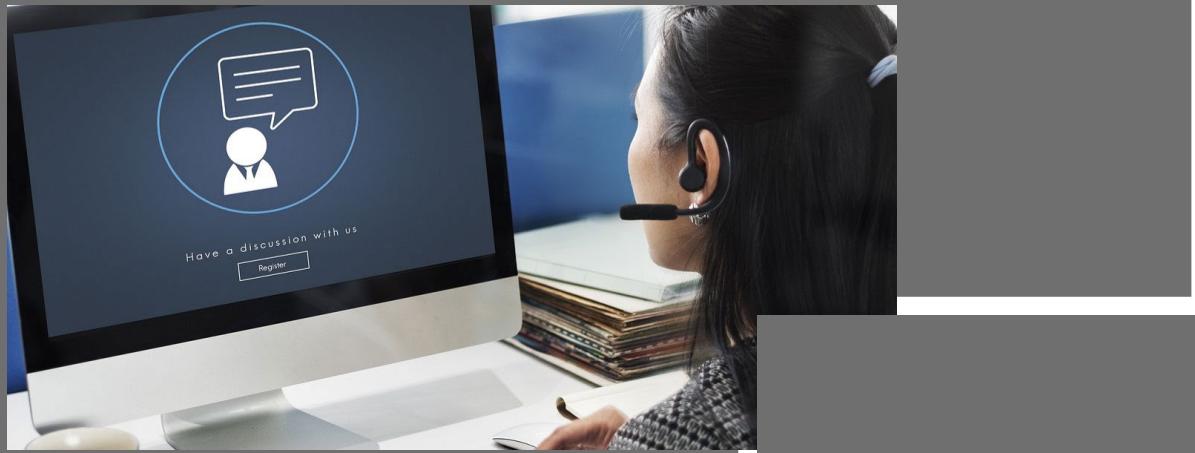
# FYI 2021-2022 STRATEGIC GOALS



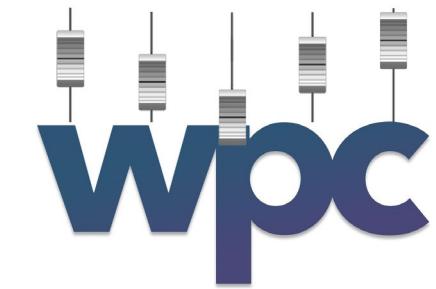
## GOALS & OBJECTIVES

<u>Better Helpdesk Metrics</u>	<u>Remodeled User Experience</u>	<u>Creating A Better Cybersecurity Posture</u>
Pointing all users to the helpdesk for technical problems and requests.  This will provide better data to support the technical needs IT&S  Time to Closed Status. Ticket resolution times currently out of scope. This needs to be corrected.	Education of the end-user base to better utilize SAAS applications such as Office 365, Laserfiche etc.  Establishing LAE (local admin experts)  Building a knowledge base that is consistent the direction in which organization is moving.	End-User Training on data compromise cyber attacks and how to avoid potential risks.  Development of Cyber Trainings Academy for Surry County  Identifying and addressing gaps in our posture through penetration testing and exercises.

The primary objectives of government institutions using information technology (IT) is to support their effectiveness, efficiencies and productivity of services, however, very little has been written what the value of information technology and how to measure it.



Subscribe to our  
**YouTube Channel**





Accomplishments  
of 2021

# Surry County Emergency Management

Presenter: Ray Phelps, Chief Of Emergency Management



# Covid-19 Vaccinations

2021 State Of The County Address

- Surry County vaccinated around 1,500 people at it's locally ran vaccine clinics.
- Unity in the Community was truly displayed as we partnered with various groups in the community to accomplish this endeavor, including Social Services, Surry County Public Schools, Surry Volunteer Rescue Squad, the Nottoway Indian Tribe, Alpha Kappa Alpha – Phi Chi Omega chapter, Emergency Services Solutions and many volunteer nurses throughout the county.



# Covid-19 Vaccinations

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- On one occasion we organized and ran two separate vaccination clinics simultaneously; the first for nearly 400 pre-registered Surry Citizens and the second was an outdoor drive thru clinic for those without an appointment.





# HAMPTON

UNIVERSITY

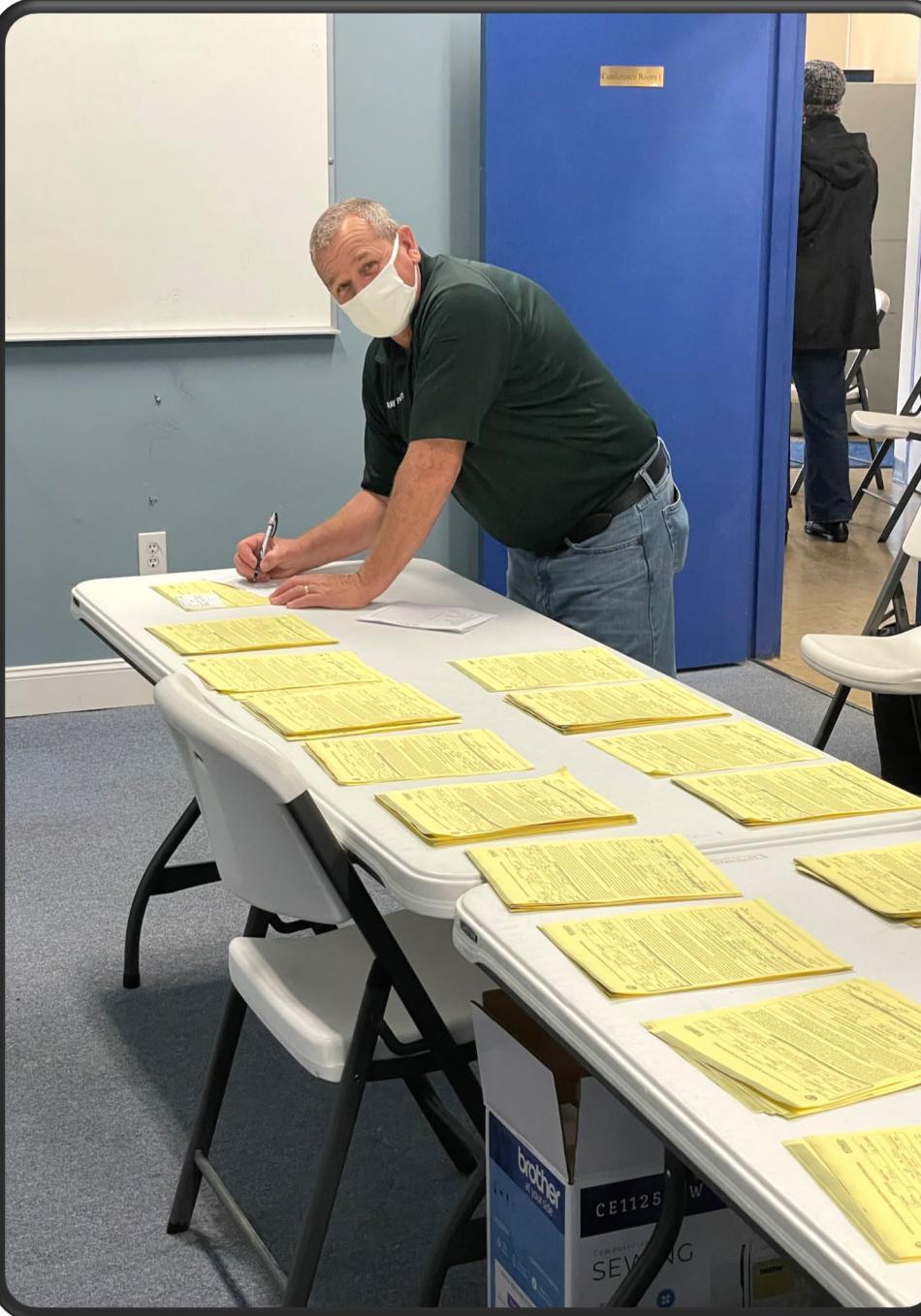
MOBILE HEALTH UNIT

## COVID-19 Vaccinations

- Partnered with Hampton University and was first locality in Crater health district to bring vaccinations to the schools.



Rebecca Gwaltney, a Surry Volunteer Rescue Squad member, assist Surry County Board of Supervisors member, Mrs. Lytle with her vaccination card in the observation area.



County Administrator Melissa Rollins getting ready to receive her vaccination at the clinic.



# Need to Get Vaccinated?

## We are here to help.

Surry County Emergency Management is seeking to get everyone in the county a vaccine who wishes to obtain one. Call our hotline number at the bottom of this card to sign up.

## But we need your help too.

If you know someone who is elderly, disabled, or otherwise uninformed about how to get a vaccination, we need your help in reaching them to get the information they need to get vaccinated.

**Surry County COVID-19 Call Center**

**804-722-8799**

Open from 9:30AM-5:00PM

## Unity in the Community

Surry County is working diligently to provide vaccinations to every citizen of Surry who wishes to receive one. Show unity in the community by helping to spread the word to those who may not have access to the internet or social media to get the latest information about vaccination opportunities. We need your help! If you know someone in Surry who is elderly, disabled, or needs assistance in getting a vaccination, please help them to place a call to our call center to get their name on the waiting list. It is important that we all work together for one common goal; and that is to get Surry vaccinated!

**Surry County Covid-19  
Call Center  
804-722-8799**

9:30AM-5:00PM

For the most up to date information,  
follow us on Facebook

[facebook.com/surrycountyvirginia](https://facebook.com/surrycountyvirginia)

## Covid-19 Vaccinations – Community Outreach

In an effort to reach those without internet access, thousands of postcards were mailed to households in Surry County to inform citizens of how to register through our Call Center to get their vaccine. The Call Center was a partnership with Prince George County and many thanks goes out to our Prince George neighbors.

# Covid-19 Vaccinations

- In the height of the first vaccine rollout Surry County lead the Crater Health District with the highest vaccination rate.
- Surry's current vaccination rate is around 65%.

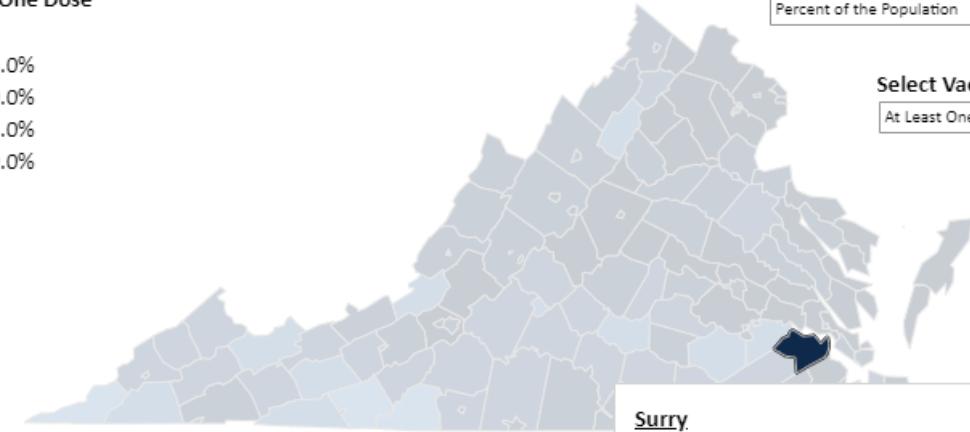
## People Vaccinated by Locality of Residence and Vaccination Status - Percent of the Population

Percent of the Population with At Least One Dose

- 40.1% - 45.0%
- 45.1% - 50.0%
- 50.1% - 55.0%
- 55.1% - 60.0%
- 60.1%+

Select Counts, Rates, or Percents

Percent of the Population

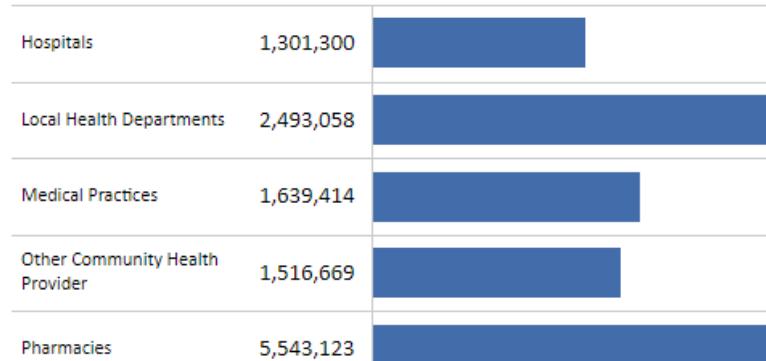


Select Vaccination Status

At Least One Dose

People Not Mapped : 900,171

### COVID-19 Vaccine Doses Administered



#### Surry

Vaccine Doses Administered: 8,540  
People With At Least One Dose: 4,090  
People Fully Vaccinated: 3,690  
People With Booster/ Third Dose: 933  
Federal Doses as of 11/28/21 (At Least One Dose): 103  
Federal Doses as of 11/28/21 (Fully Vaccinated): 83

At Least One Dose Rate per 100,000: 63,687

Fully Vaccinated Rate per 100,000: 57,459

Booster/ Third Dose Rate per 100,000: 14,528

Percent of the Population with At Least One Dose: 63.7%

Percent of the Population Fully Vaccinated: 57.5%

Percent of the Population with Booster/ Third Dose: 14.5%

Percent of the Adult Population with At Least One Dose: 71.3%

Percent of the Adult Population Fully Vaccinated: 65.3%

Percent of the Adult Population with Booster/ Third Dose: 17.4%



# Food Drive

Surry County Emergency Management created food drives during our vaccination clinics which allowed us to collect an entire truck load of donations from the AWESOME citizens of Surry County.



2021 State Of The County Address

Over 21 cases of food was delivered to the Isle of Wight Christian Outreach Program; an organization that serves both IOW and the citizens of Surry.





## New Medic Unit

- Surry County replaced old Medic 10 with a new Medic Unit. This unit is specially marked in an effort to bring awareness to others regarding Autism.
- Choose to Include is a campaign to bring all people together regardless of their differences.



# Emergency Management Performance Grant

- Obtained a \$24,804.00 grant from VDEM that funded supplies and storage capabilities to make the Evacuation Assembly Center safer for evacuees under Covid-19 conditions.
- Barriers, masks, foggers, hygiene kits, hand sanitizer stations, temperature check stations, air purifiers are just sub items purchased.





# Colonial Pipeline Grant

- Received \$6,500 from Colonial Pipeline for gas/oil spill response supplies.
- Purchased gas meter, large oil absorbing booms, oil containment booms and more to effectively respond to any emergency pipeline incident.



# SCBA Equipment for our Volunteer Firefighters

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Acquired Self Contain Breathing Apparatus (SCBA) for the Claremont Volunteer Fire Department through two donations from the Hampton Roads Metropolitan Medical Response System (HRMMRS). These donations totaled approximately \$80,000





# Surry County Sheriff's Office

2021 Highlights

Presenter: Sheriff Carlos Turner



# Firearm Safety Class

- SCSO hosted 2 firearm safety classes in 2021 with 20 participants each.
- Our qualified firearms instructors provide the necessary information for citizens to obtain a concealed weapons permit and to feel safe handling a firearm.
- The classes are free; however, we accept donations to support our Project Lifesaver program.

# National Night Out (NNO)

- We joined forces with Surry County showing “Unity in the Community.”
- It was the largest community turn out to date.





## The Sheriff's Office participated in many community events:

- Assisted with Social Services' Child Abuse Prevention parade. The Easter Bunny was on hand at the end of parade to give out Easter baskets.
- Sheriff Turner was a panelist in May Week 2021 celebration virtual program, zoom for "Lead by Example." Sponsored by Franklin Tri-County Alumnae Chapter of Delta Sigma Theta Sorority, Inc.
- Community Expo sponsored by United to Empower.
- Surry County Job Fair.
- Sheriff Turner presented Surry's own Jordan Miller with a \$1,000 scholarship sponsored by Virginia Sheriff's Institute.
- Provided security for the American Diabetes Association Walk.
- Hosted 2 *Drug Take Back* days along with our lobby drop off box.
- Participated in the annual Surry High School Homecoming Parade.





# Emergency Medical Dispatch

- The Communications Center worked tirelessly throughout 2021 to incorporate the use of EMD into its everyday operations.
- EMD allows the 911 Dispatcher to obtain thorough and accurate information from callers requesting medical services, to ensure citizens of Surry County receive the highest level of care.
- All Dispatchers successfully completed required training and certification needed to utilize this service.





## Radio Communications Project

- 911 Communications began working with various departments to assist in the upgrade of mobile communications throughout the County.



## Drug Take Back Day



## Social Services Parade & Easter Basket Giveaway

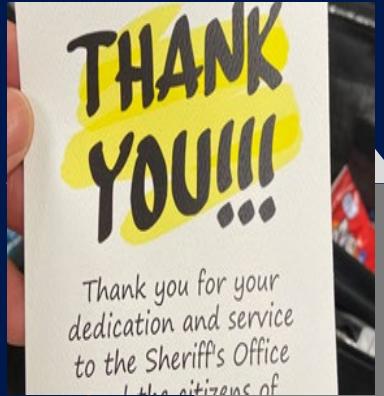
## Virginia Sheriff's Institute Scholarship Recipient – Jordan Miller





# Honorin<sup>g</sup> those who work tirelessly...

- The Sheriff's Office presented each school with bagels from Panera Bread for *National Teacher Appreciation Week*
- Our communications officer was given totes filled with snacks and treats for *National Telecommunications Week*
- We grilled a feast for our deputies during *National Police Week*
- Deputies Stewart & Walker were recipients of the 2020 Virginia MADD Award for having the most impaired driving arrests for our Agency.



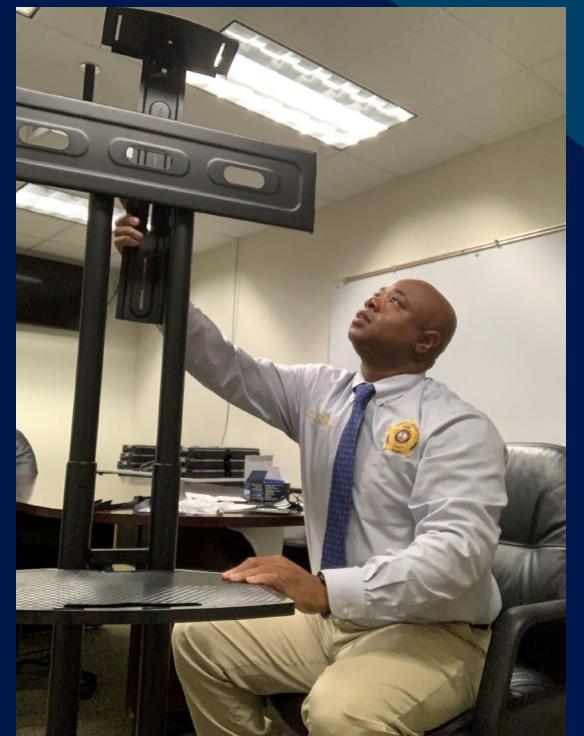
**Communications Week**



**Police Week**



# CPR & Stop the Bleed Training



Setting up new video equipment  
for Circuit Court.



## Mobile Data Terminals (MDTs) installed



- MDTs provide our deputies a rapid and reliable means of obtaining information necessary in today's first responders arena.
- They allow the deputy to immediately enter reports and gain information in the field, reducing down time, allowing the deputy to remain visible in the community and minimize direct contact with citizens during this pandemic.

# Trunk Or Treat 2021





# Surry Social Services in Action COVID-19

Valerie Pierce, Social Services Director II

# Table of Contents



**MISSION  
STATEMENT:**  
**People helping  
people triumph over  
poverty, abuse and  
neglect  
to shape strong  
futures for  
themselves, their  
families and  
communities.**

**Programs include:**

- Adoption Services
- Adult Protective Services/Adult Services
- Child Protective Services
- Community Based Care/Nursing Home Screenings
- Companion Services
- Child Care Subsidy
- Foster Care
- Home Delivery Services
- TANF
- MEDICAID
- SNAP
- Low Income Heating Assistance Program
- Employment Services

# OUR JOURNEY DURING COVID-19

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- CONTINUED TO PROCESS MEDICAID AND SNAP APPLICATIONS
  - ◊ Eligible Citizens Received Services Timely
- CONTINUED TO INVESTIGATE CHILD ABUSE AND ADULT ABUSE ALLEGATIONS
  - ◊ The Safety Of Children And Older Adults Continued To Be Of Utmost Importance During COVID-19
- CONTINUED TO MAKE HOMEVISITS
  - ◊ Staff Members Followed CDC Guidelines While Making Face To Face Contact With Citizens During COVID-19
- CONTINUED TO REPORT TO THE OFFICE DAILY
  - ◊ Staff Members Continued To Report To Work During COVID-19
- CONTINUED TO MEET OR EXCEED STATE GUIDELINES
  - ◊ Staff Members Adhered To State, Federal and Local Guidelines During COVID-19



## COMMUNITY ENGAGEMENT DURING COVID-19

### *Supporting Our Seniors During This Difficult Time*

- What Sets Us Apart?
- ♦ HOME DELIVERED MEALS – Despite COVID-19, Eligible Seniors Continued To Receive Five Meals Weekly.  
Approximately 10,660 Meals Were Delivered To The Homebound By Social Services During COVID-19.
- ♦ HOT MEAL PROGRAM – During COVID-19, 900 Hot Meals Were Provided To The Seniors, Who Resided In Surry County, Regardless Of Income.
- ♦ BAGGED LUNCHES – In Collaboration With A Church In Williamsburg, Social Services Provided Approximately 500 Nutritious Bagged Lunches To Elderly Citizens Without Regards To Income.
- ♦ WEEKLY BOXED LUNCHES – In Collaboration With The Virginia Diner, Social Services Provided 1,200 Boxed Lunches To Resident Seniors Without Regards To Income.
- ♦ BOXED THANKSGIVING MEAL – One Hundred Boxed Thanksgiving Meals Were Delivered By Social Services To Families With Children And The Senior Population During COVID-19.
- ♦ NON-PERISHABLE FOOD – Consistently, Non-Perishable Food Was Provided To The Seniors Throughout The Quarantine And Non-Perishable Food Was Delivered Door to Door To Those Residing In The Apartment Complex.
- ♦ TOILETRIES – Toiletries, To Include Toilet Paper, Hand Sanitizer, Clorox Wipes and Lysol Were Provided To The Senior Population By Social Services.
- ♦ NEWSLETTERS – Periodically, Social Services Mailed Seniors Information On How To Remain Healthy During COVID-19 To Include Chair Exercises and Walking.



# FAMILIES

## *Family Is Everything*

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- **The Children Matter Too**
  - **IN THE COMMUNITY:**  
In Collaboration With The Department of Youth and Family Resources, Social Services Planned Activities For The Children Residing At Surry Village Apartments And Poole's Mobile Home Community. Children Were Engaged In Various Outdoor Activities, Received Vital Information, Packaged Food, Beverages And Received Gifts. There Was Also A Raffle For Four Bicycles That Were Donated By Surry Social Services.
  - **FOR THE COMMUNITY:**  
Social Services Planned An Easter Parade And Over 100 Easter Baskets Filled With Candy And Toys Were Given To Children In The Community. The Names Of Children, Enrolled In Surry Elementary School and Who Complied With Virtual Classroom Instructions, Were Provided By The School System. The Names Of Those Children Were Included In A Drawing For A Nintendo Switch Game Console And Game. Thanks To The Generosity Of Area Businesses And Organizations, Four Children Received One Of The Electronic Devices.

# ~BOARD MEMBERS~

- Mr. Allen T. Parson, Sr., Chairman
- Mrs. Linda Ellis, Vice-Chairperson
- The Honorable Michael Drewry
- Ms. Eunice Gay
- Mr. Glenn Slade
- Mrs. Elva Clayton



# Surry County Public Schools

Presenter: Dr. Serbrenia Sims, Superintendent

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**V**ision – Surry County Public Schools' vision is to provide a safe, healthy learning environment that prepares all students to be competitive and productive citizens in a highly technical and global society.

## **We Are Committed To Providing:**

- College, Career and Citizenship Ready Students
- Safe and Equitable Learning Environment
- Open Communication and Engagement with Stakeholders
- Effective and Efficient Fiscal and Operational Policies and Practices
- High-Performing Workforce

# **Strategic Plan 2022-2028**

# COVID-19 Silver Linings

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- Provided Additional Technology – MiFi's, WIFI's and Chromebooks
- Broadened Partnerships with Faith Based Organizations
- Provided Teacher/Staff Development to Address
  - Delayed Learning
  - Social Emotional Learning
  - Hybrid Instruction (In-Person and Online)
- Conducted COVID-19 Vaccination Clinics
- Capital Improvements

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# Capital Improvements

## Safety

- Installed Hepa Filters on Buses
- Installed Touchless Water Fountains
- Began Renovation of Fire Suppression System (LPJ)

## Beautification of Campus

- Constructed New Storage Facility and Renovated Older Facilities
- Removed Dilapidated Storage Facilities and Trash Piles
- Began Solar Project with Sun Tribe Solar

## New Buses

- Purchased Multipurpose Bus
- Purchased Handicap Accessible Buses



# Communications and Innovations

## Communications

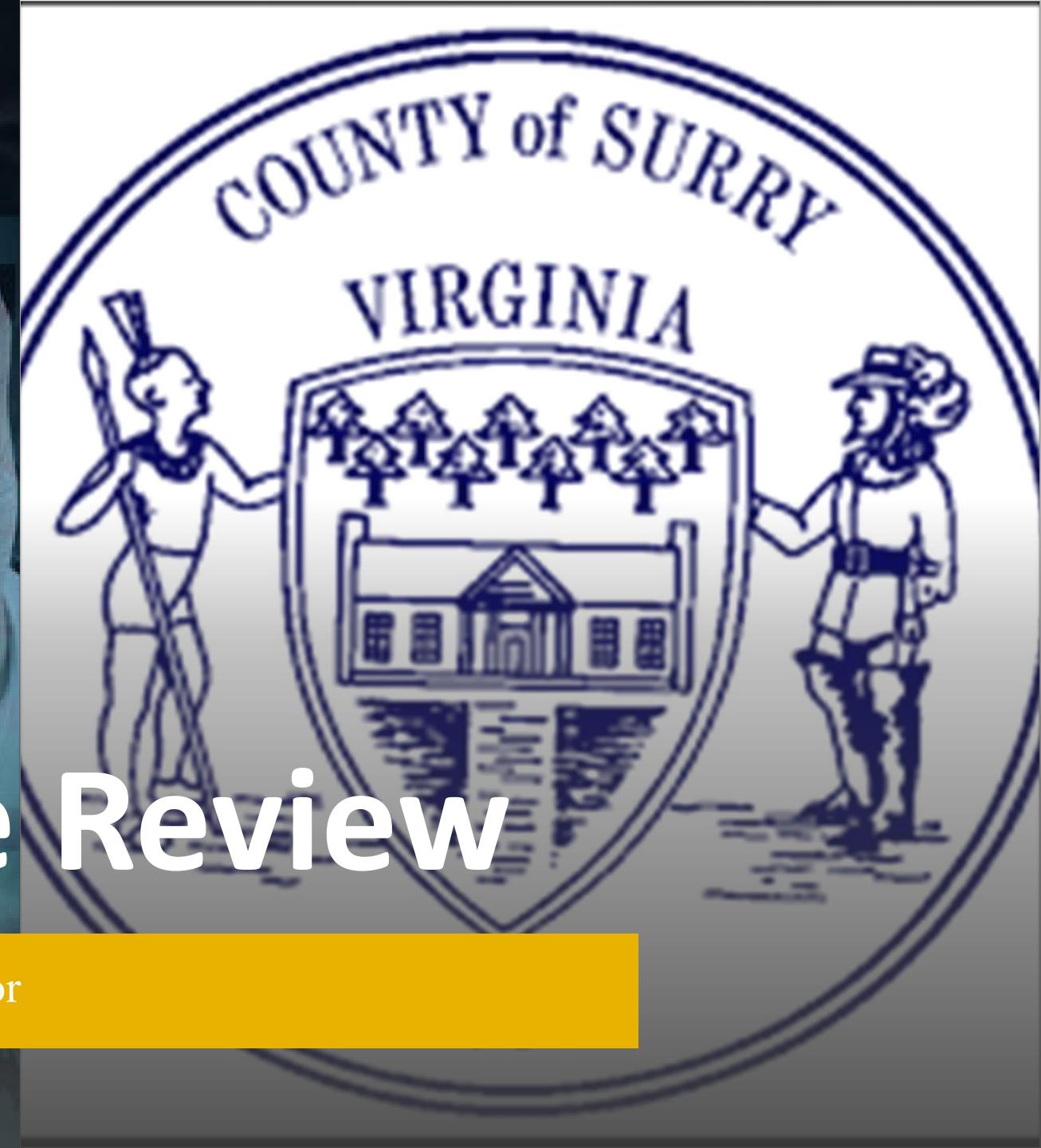
- Participated in Joint Meetings and Open Communication Between the School Board and Board of Supervisors
- Promoted the use of Facebook, Instant Alerts, and Other Social Media Venues for Meetings and Communications
- Conducted Town Hall Meetings
- Published Positive Press in Local Newspapers

## Innovations

- Profile of a Virginia Graduate
- Dual and Concurrent Enrollment
- Virtual Meeting Platforms (ZOOM and Google Meets)
- Digital Curriculum in CANVAS

# Administrative Review

Presenter: Mrs. Melissa Rollins, County Administrator





# Fiscal Integrity & Accountability

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Government Finance Officers Association

Certificate of  
Achievement  
for Excellence  
in Financial  
Reporting

Presented to

**Surry County**  
**Virginia**

For its Comprehensive Annual  
Financial Report  
For the Fiscal Year Ended

June 30, 2020

*Christopher P. Morris*  
Executive Director/CEO

- Surry County has historically been well run from a financial perspective. The County has a history of:
  - producing annual surpluses
  - maintaining strong reserve levels and
  - cash funding a portion of its capital program
- For FY2020-21, the County planned to use \$3.5M of fund balance, primarily for cash funded capital projects. Only 24% of this amount was needed
- GFOA Award Recipient for Excellence in Financial Reporting since 2012.
- Intentional Tax Deduction: Citizens eligible for tax relief for the elderly received an exemption of \$750 on their 2021 real estate tax bill, a \$250 increase from 2020.

# On The Rise



The federal American Rescue Plan will help us make some transformational changes for the future.

My administrative team with governing board direction will produce a plan for the \$1.2 million that is coming from the ARP.

It will not be used for ongoing operations.

We will look for partnerships to leverage federal and state money to make strategic investments in key areas.

We will build on the county's strengths and prepare us for a strong future.

# Surry On The Rise

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## Constitutional Officers and State Departments Roundtable

**Date: Monday, December 13, 2021**

**Location: County Administrator's  
Conference Room**

**Time: 12:00 PM – 2:00 PM**

**Lunch Will Be Provided**





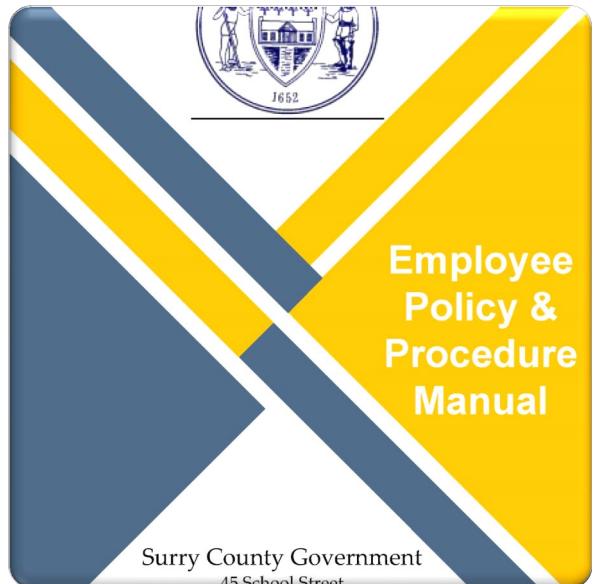
# 2021 Election Year Success

## 2021 November General Election

- 63.74% voter turnout  
(3555 voted out of 5577 registered voters)
- 94% absentee return rate  
(highest in the state, tied with 1 locality)



should allow us to better provide building plan review and inspection services more cost effectively and with improved customer service. Thanks to the Board of Supervisors in each county for allowing us to work together as we look forward to a bright future.



# Surry On The Rise

- Shared Services for Inspections with Sussex County – the first in the commonwealth
- Surry County-Employer of Choice for talented leadership team
- Moving Animal Control to a Public Safety Function
- Exceptional Customer and Professional Services
- Commitment to Personnel with Mission Driven Enhanced Policies



# 2021 State Of The County Address

December 15, 2021, at 6:30 P.M.

Location: Surry County Parks & Recreation  
205 Enos Farm Drive  
Surry Virginia, 23883

Surry County On The Rise