



2021 State Of The County Address

December 15, 2021, at 6:30 P.M.

Location: Surry County Parks & Recreation
205 Enos Farm Drive
Surry Virginia, 23883

Surry County On The Rise



Mrs. Melissa Rollins
County Administrator





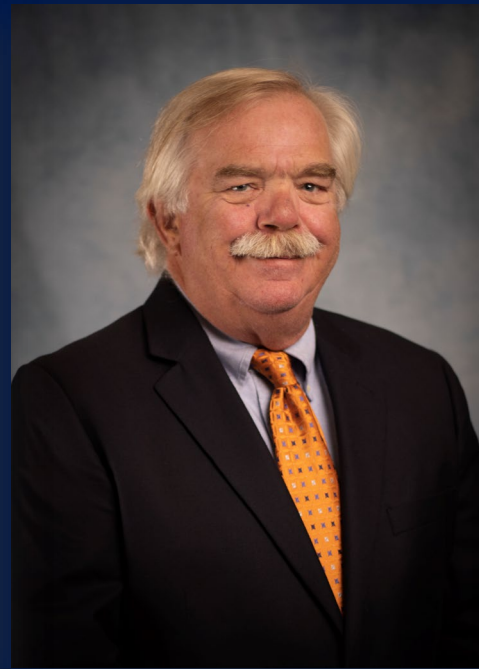
Mr. Robert Elliott, Jr.
Chairman
Claremont District



Mr. Michael Drewry
Vice-Chairman
Dendron District



Mrs. Judy Lyttle
Bacon's Castle District



Mr. Timothy Calhoun
Surry District



Mr. Ronald Howell, Jr.
Carsley District

Surry County Board Of Supervisors



“Unity In The Community”

REMEMBERING



MR. KENNETH HOLMES
CARSLEY DISTRICT

1949-2021

Surry County Board Of Supervisors

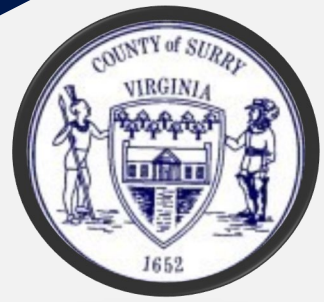
“Unity In The Community”





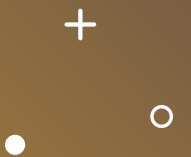
Mr. Robert Elliot, Jr.
Board Of Supervisors
Chairman

Engagement & Partnerships





Mr. David Harrison
Deputy County Administrator





Surry Market Place

Fresh. Local. Affordable.



Economic Development

Mr. Yoti Jabri

Director of Economic Development





Economic Development

Goals and Objectives Achieved for 2021

- Business Roundtable
- Business Retention and Expansion Program
- Surry County Ambassador Program
- Morelia Mexican Restaurant
- Virginia Food Access Investment Grant
- Universal Broadband Coverage
- Small Business Campaign







2021 State Of The County Address

4 RURALBAND

CONNECTING PEOPLE



Workforce Development

- Surry County Summer Workforce Student Pilot Program
- Job Fair



2021 State Of The County Address



Tourism

- Inaugural Kayaking Event
- Drive 20
- Second VTC Marketing Leverage Program Grant
- Surry County Tourism Video through VTC Marketing Leverage Program

Surry County Tourism Video



Karen Huger
The Real Housewives of Potomac



Farmers Market

- Expanded Marketing
- Incorporated an event schedule for each month
- Became eligible to offer SNAP Benefits
- 4500 total visitors with average 11 vendors at each market



Planning & Community Development

Presenter: Mr. Horace Wade
III

Director of Building,
Planning & Community
Development

2021 - New Development

- New Homes
- Commercial Projects



Dominion Energy

Generator Services

Building

Cyber Security

Testing Facility



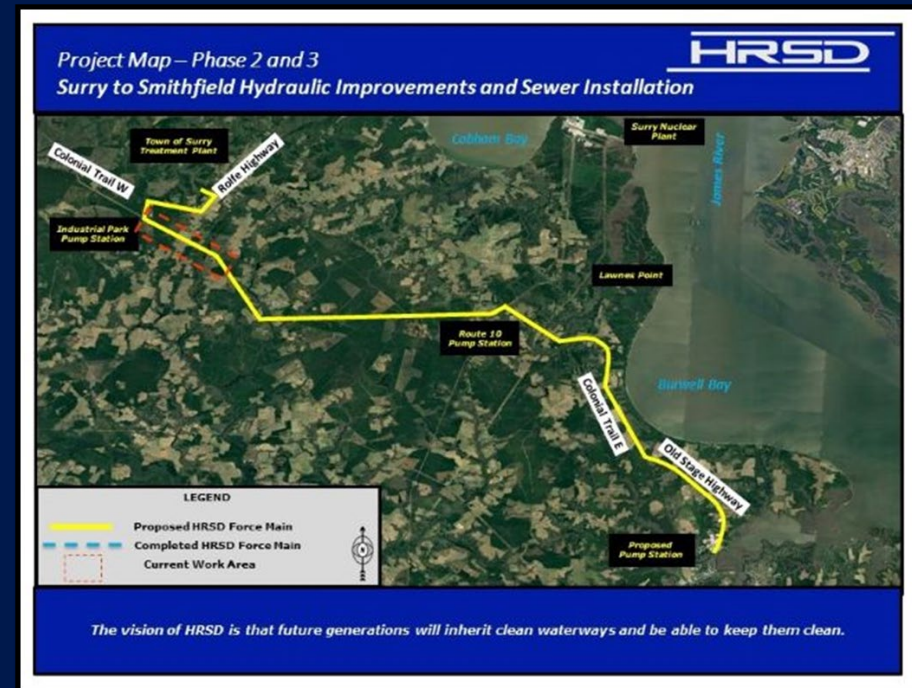
Utilities

Collaborating with Town of Surry to connect County residents to safe drinking water



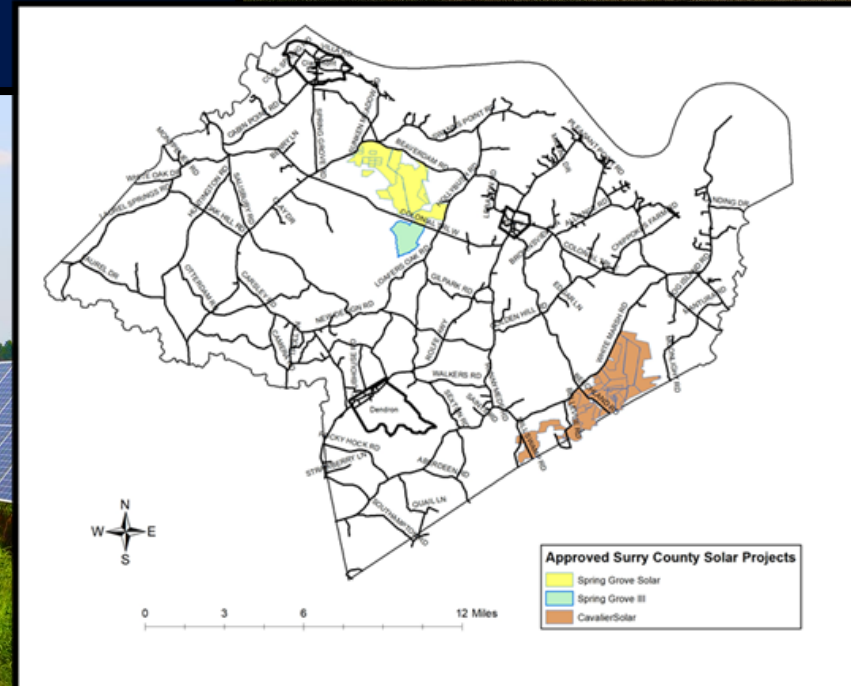
HRSD Project

- Marina Drive Pump Station Improvements



Solar Development

- Reviewing Proposals
- Managing Plan Review
- Managing Site Development





Parks and Recreation

Presenter: Mr. Darryl Rawlings

Current Programs

- Exercise Programs (Zumba and Step Aerobics)
 - Indoor Soccer
 - Exercise Equipment in the Annex Room
 - Bike Share Program
 - Disc Golf
 - Spring and Fall Youth Soccer
 - Spring Giveaway
 - Kite Festival
 - Father's Day Fishing Tournament
 - 4th of July Concert in the Park
 - Youth Basketball
- Currently renting the building for events such as birthday parties, reunions, etc.
- In the process of adding the 2nd nine holes for Disc Golf







Exercise Annex



Information Technology & Support Services

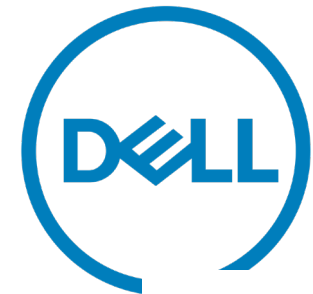
Presenter: Delon Brown, Director of Information Technology & Support Services

Our Partners

Premier 
Broadband
&
Consulting, LLC.

 **KnowBe4**
Human error. **Conquered.**

 **Mitel**



FYI 2021-2022 STRATEGIC GOALS



GOALS & OBJECTIVES

<u>Better Helpdesk Metrics</u>	<u>Remodeled User Experience</u>	<u>Creating A Better Cybersecurity Posture</u>
Pointing all users to the helpdesk for technical problems and requests.	Education of the end-user base to better utilize SAAS applications such as Office 365, Laserfiche etc.	End-User Training on data compromise cyber attacks and how to avoid potential risks.
This will provide better data to support the technical needs IT&S	Establishing LAE (local admin experts)	Development of Cyber Trainings Academy for Surry County
Time to Closed Status. Ticket resolution times currently out of scope. This needs to be corrected.	Building a knowledge base that is consistent the direction in which organization is moving.	Identifying and addressing gaps in our posture through penetration testing and exercises.

The primary objectives of government institutions using information technology (IT) is to support their effectiveness, efficiencies and productivity of services, however, very little has been written what the value of information technology and how to measure it.

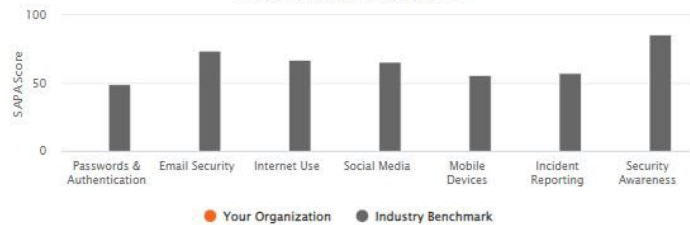


KnowBe4
Human error. Conquered.

Security Awareness Proficiency Assessment (SAPA)

SAPA Score Per Knowledge Area

Average for Completed Assessments



Your organization has not started a Security Awareness Proficiency Assessment. See our [SAPA Guide](#) for more information.

Organization's SAPA Score: 0%

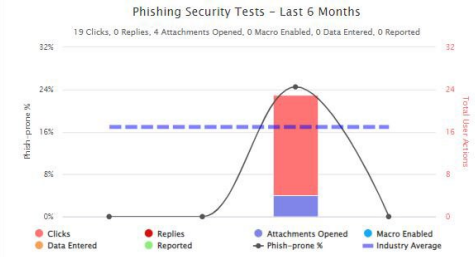
Industry SAPA Score: 65.7%

Industry: All Industries

Organization Size: Medium (250-100)

Phishing

[See More Phishing Reports](#)



Industry Benchmark Data ⓘ

Your Last Phish-prone %: 0%

Industry Phish-prone %: 16.9%

Industry: All Industries

Organization Size: Medium (250-100)

Program Maturity: 90 Day

☐ Industry Benchmark Chart Data

Training

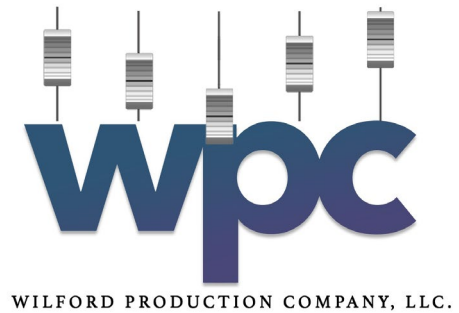
[See All Campaigns](#) [+ New Campaign](#)

Recent Campaigns in Progress



Share this link to invite your users to start their training: <https://training.knowbe4.com/ui/login>

Subscribe to our
You Tube Channel





Accomplishments
of 2021

Surry County Emergency Management

Presenter: Ray Phelps, Chief Of Emergency Management





Covid-19 Vaccinations

- Surry County vaccinated around 1,500 people at its locally run vaccine clinics.
- Unity in the Community was truly displayed as we partnered with various groups in the community to accomplish this endeavor, including Social Services, Surry County Public Schools, Surry Volunteer Rescue Squad, the Nottoway Indian Tribe, Alpha Kappa Alpha – Phi Chi Omega chapter, Emergency Services Solutions and many volunteer nurses throughout the county.

Covid-19 Vaccinations

- On one occasion we organized and ran two separate vaccination clinics simultaneously; the first for nearly 400 pre-registered Surry Citizens and the second was an outdoor drive thru clinic for those without an appointment.



A photograph of three people standing in front of a blue bus. The bus has the text 'HAMPTON UNIVERSITY' and 'MOBILE HEALTH UNIT' on its side. The person on the left is a woman with short dark hair, wearing a white sleeveless top and a pink necklace. The person in the middle is a man with short grey hair and sunglasses, wearing a white polo shirt. The person on the right is a man with short dark hair and a beard, wearing a light blue shirt and a yellow tie. The bus is blue with white text and graphics, including a large white 'H' and 'U' logo.

HAMPTON

U N I V E R S I T Y

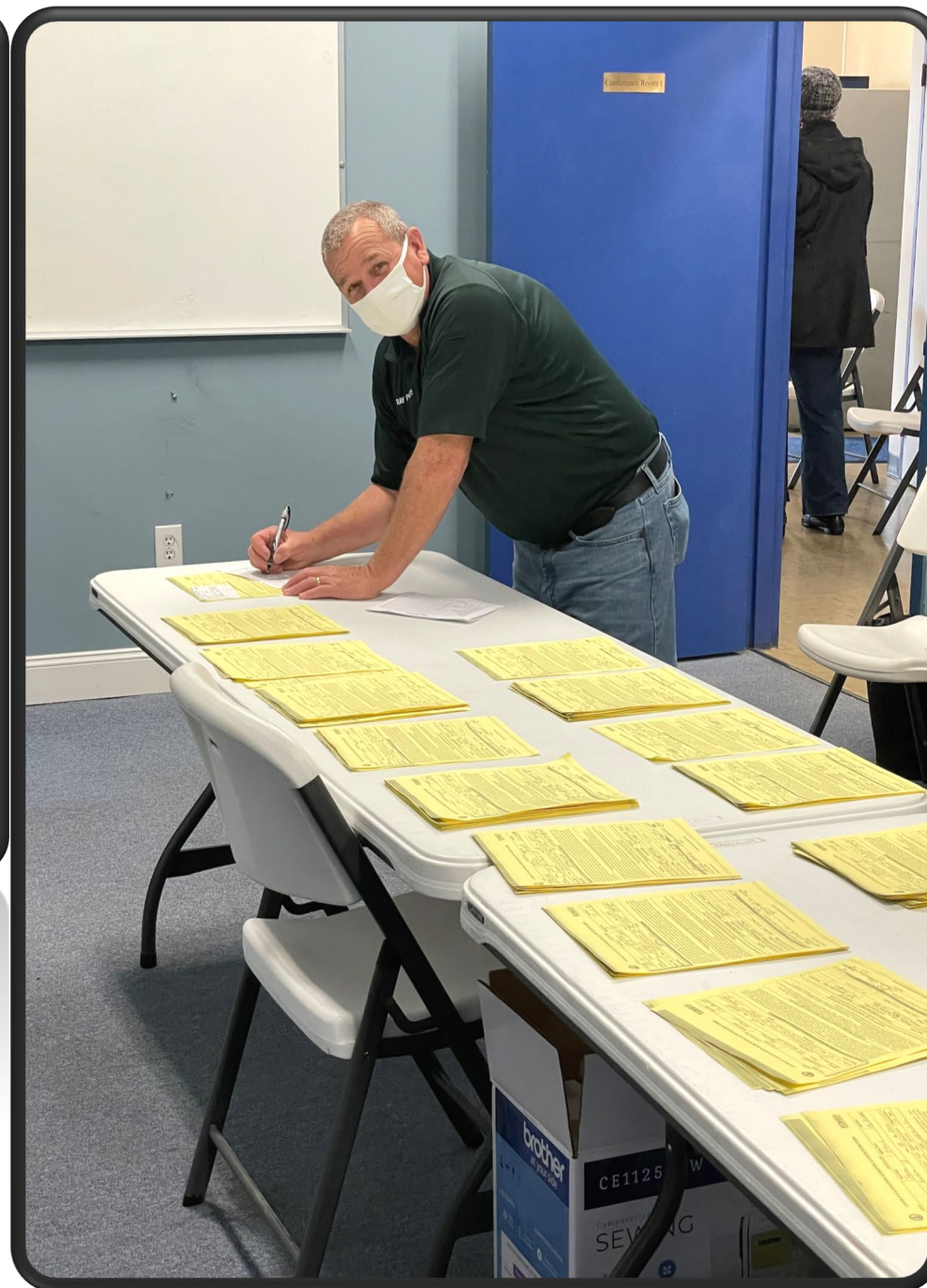
MOBILE HEALTH UNIT

COVID-19 Vaccinations

- Partnered with Hampton University and was first locality in Crater health district to bring vaccinations to the schools.



Rebecca Gwaltney, a Surry Volunteer Rescue Squad member, assist Surry County Board of Supervisors member, Mrs. Lyttle with her vaccination card in the observation area.



County Administrator Melissa Rollins getting ready to receive her vaccination at the clinic.



Need to Get Vaccinated?

We are here to help.

Surry County Emergency Management is seeking to get everyone in the county a vaccine who wishes to obtain one. Call our hotline number at the bottom of this card to sign up.

But we need your help too.

If you know someone who is elderly, disabled, or otherwise uninformed about how to get a vaccination, we need your help in reaching them to get the information they need to get vaccinated.

Surry County COVID-19 Call Center

804-722-8799

Open from 9:30AM-5:00PM

Unity in the Community

Surry County is working diligently to provide vaccinations to every citizen of Surry who wishes to receive one. Show unity in the community by helping to spread the word to those who may not have access to the internet or social media to get the latest information about vaccination opportunities. We need your help! If you know someone in Surry who is elderly, disabled, or needs assistance in getting a vaccination, please help them to place a call to our call center to get their name on the waiting list. It is important that we all work together for one common goal, and that is to get Surry vaccinated!

**Surry County Covid-19
Call Center
804-722-8799**

9:30AM-5:00PM

For the most up to date information,
follow us on Facebook

facebook.com/surrycountyvirginia

Covid-19 Vaccinations – Community Outreach

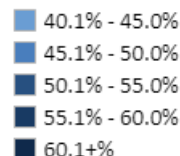
In an effort to reach those without internet access, thousands of postcards were mailed to households in Surry County to inform citizens of how to register through our Call Center to get their vaccine. The Call Center was a partnership with Prince George County and many thanks goes out to our Prince George neighbors.

Covid-19 Vaccinations

- In the height of the first vaccine rollout Surry County lead the Crater Health District with the highest vaccination rate.
- Surry's current vaccination rate is around 65%.

People Vaccinated by Locality of Residence and Vaccination Status - Percent of the Population

Percent of the Population
with At Least One Dose

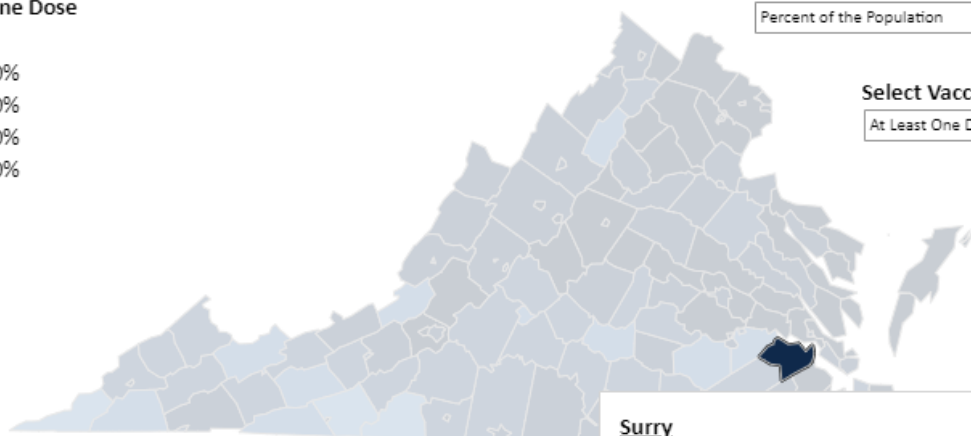


Select Counts, Rates, or Percents

Percent of the Population

Select Vaccination Status

At Least One Dose



People Not Mapped : 900,171

COVID-19 Vaccine Doses Administered

Hospitals	1,301,300	
Local Health Departments	2,493,058	
Medical Practices	1,639,414	
Other Community Health Provider	1,516,669	
Pharmacies	5,543,123	

Surry

Vaccine Doses Administered:	8,540
People With At Least One Dose:	4,090
People Fully Vaccinated:	3,690
People With Booster/ Third Dose:	933
Federal Doses as of 11/28/21 (At Least One Dose):	103
Federal Doses as of 11/28/21 (Fully Vaccinated):	83

At Least One Dose Rate per 100,000:	63,687
Fully Vaccinated Rate per 100,000:	57,459
Booster/ Third Dose Rate per 100,000:	14,528

Percent of the Population with At Least One Dose:	63.7%
Percent of the Population Fully Vaccinated:	57.5%
Percent of the Population with Booster/ Third Dose:	14.5%

Percent of the Adult Population with At Least One Dose:	71.3%
Percent of the Adult Population Fully Vaccinated:	65.3%
Percent of the Adult Population with Booster/ Third Dose:	17.4%

Food Drive



Surry County Emergency Management created food drives during our vaccination clinics which allowed us to collect an entire truck load of donations from the AWESOME citizens of Surry County.

Over 21 cases of food was delivered to the Isle of Wight Christian Outreach Program; an organization that serves both IOW and the citizens of Surry.



2021 State Of The County Address





New Medic Unit

- Surry County replaced old Medic 10 with a new Medic Unit. This unit is specially marked in an effort to bring awareness to others regarding Autism.
- Choose to Include is a campaign to bring all people together regardless of their differences.



Emergency Management Performance Grant

- Obtained a \$24,804.00 grant from VDEM that funded supplies and storage capabilities to make the Evacuation Assembly Center safer for evacuees under Covid-19 conditions.
- Barriers, masks, foggers, hygiene kits, hand sanitizer stations, temperature check stations, air purifiers are just sub items purchased.



Colonial Pipeline Grant

- Received \$6,500 from Colonial Pipeline for gas/oil spill response supplies.
- Purchased gas meter, large oil absorbing booms, oil containment booms and more to effectively respond to any emergency pipeline incident.



SCBA Equipment for our Volunteer Firefighters

Acquired Self Contain Breathing Apparatus (SCBA) for the Claremont Volunteer Fire Department through two donations from the Hampton Roads Metropolitan Medical Response System (HRMMRS). These donations totaled approximately \$80,000





Surry County Sheriff's Office

2021 Highlights

Presenter: Sheriff Carlos Turner



Firearm Safety Class

- SCSO hosted 2 firearm safety classes in 2021 with 20 participants each.
- Our qualified firearms instructors provide the necessary information for citizens to obtain a concealed weapons permit and to feel safe handling a firearm.
- The classes are free; however, we accept donations to support our Project Lifesaver program.

National Night Out (NNO)

- We joined forces with Surry County showing “Unity in the Community.”
- It was the largest community turn out to date.





The Sheriff's Office participated in many community events:

- Assisted with Social Services' Child Abuse Prevention parade. The Easter Bunny was on hand at the end of parade to give out Easter baskets.
- Sheriff Turner was a panelist in May Week 2021 celebration virtual program, zoom for "Lead by Example." Sponsored by Franklin Tri-County Alumnae Chapter of Delta Sigma Theta Sorority, Inc.
- Community Expo sponsored by United to Empower.
- Surry County Job Fair.
- Sheriff Turner presented Surry's own Jordan Miller with a \$1,000 scholarship sponsored by Virginia Sheriff's Institute.
- Provided security for the American Diabetes Association Walk.
- Hosted 2 *Drug Take Back* days along with our lobby drop off box.
- Participated in the annual Surry High School Homecoming Parade.



Emergency Medical Dispatch

- **The Communications Center worked tirelessly throughout 2021 to incorporate the use of EMD into its everyday operations.**
- **EMD allows the 911 Dispatcher to obtain thorough and accurate information from callers requesting medical services, to ensure citizens of Surry County receive the highest level of care.**
- **All Dispatchers successfully completed required training and certification needed to utilize this service.**





Radio Communications Project

- 911 Communications began working with various departments to assist in the upgrade of mobile communications throughout the County.



Drug Take Back Day



Social Services Parade & Easter Basket Giveaway

Virginia Sheriff's Institute Scholarship Recipient – Jordan Miller

MAY WEEK 2021 VIRTUAL PROGRAM
"LEADING BY EXAMPLE"

 Mary Hilliard Honoree	 Audrey Lee Honoree	 Angela Vick Honoree	 Kelli Sweat Honoree
 Carlos Turner Honoree	 Earnest L. Giles, Sr Honoree	 Josh Wyche Honoree	 James R. Clark, Jr. Honoree

**Franklin Tri-County Alumnae Chapter
of Delta Sigma Theta Sorority, Inc**

SUNDAY | MAY 16TH | 2:00PM


ANGELO MAKER,
A LOST BOY OF SOUTH SUDAN
GUEST SPEAKER

Click here: <https://zoom.us/j/3525798388>





Honoring those who work tirelessly...

- The Sheriff's Office presented each school with bagels from Panera Bread for *National Teacher Appreciation Week*
- Our communications officer was given totes filled with snacks and treats for *National Telecommunications Week*
- We grilled a feast for our deputies during *National Police Week*
- Deputies Stewart & Walker were recipients of the 2020 Virginia MADD Award for having the most impaired driving arrests for our Agency.



Communications Week



Police Week



CPR & Stop the Bleed Training



Setting up new for video equipment
for Circuit Court.





Mobile Data Terminals (MDTs) installed

- MDTs provide our deputies a rapid and reliable means of obtaining information necessary in today's first responders arena.
- They allow the deputy to immediately enter reports and gain information in the field, reducing down time, allowing the deputy to remain visible in the community and minimize direct contact with citizens during this pandemic.

Trunk Or Treat 2021





Surry Social Services in Action COVID-19

Valerie Pierce, Social Services Director II

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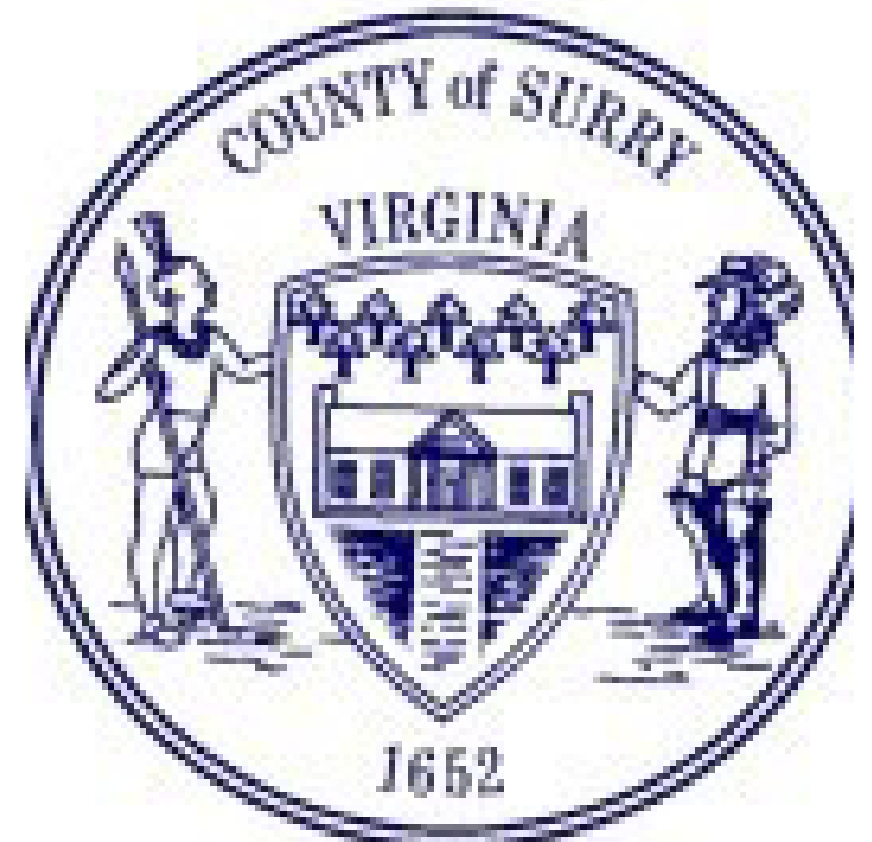
**MISSION
STATEMENT:**
**People helping
people triumph over
poverty, abuse and
neglect
to shape strong
futures for
themselves, their
families and
communities.**

Programs include:

- Adoption Services
- Adult Protective Services/Adult Services
- Child Protective Services
- Community Based Care/Nursing Home Screenings
- Companion Services
- Child Care Subsidy
- Foster Care
- Home Delivery Services
- TANF
- MEDICAID
- SNAP
- Low Income Heating Assistance Program
- Employment Services

OUR JOURNEY DURING COVID-19

- CONTINUED TO PROCESS MEDICAID AND SNAP APPLICATIONS
 - ◊ Eligible Citizens Received Services Timely
- CONTINUED TO INVESTIGATE CHILD ABUSE AND ADULT ABUSE ALLEGATIONS
 - ◊ The Safety Of Children And Older Adults Continued To Be Of Utmost Importance During COVID-19
- CONTINUED TO MAKE HOMEVISITS
 - ◊ Staff Members Followed CDC Guidelines While Making Face To Face Contact With Citizens During COVID-19
- CONTINUED TO REPORT TO THE OFFICE DAILY
 - ◊ Staff Members Continued To Report To Work During COVID-19
- CONTINUED TO MEET OR EXCEED STATE GUIDELINES
 - ◊ Staff Members Adhered To State, Federal and Local Guidelines During COVID-19



COMMUNITY ENGAGEMENT DURING COVID-19

Supporting Our Seniors During This Difficult Time

- What Sets Us Apart?
- ♦ HOME DELIVERED MEALS – Despite COVID-19, Eligible Seniors Continued To Receive Five Meals Weekly.
Approximately 10,660 Meals Were Delivered To The Homebound By Social Services During COVID-19.
- ♦ HOT MEAL PROGRAM – During COVID-19, 900 Hot Meals Were Provided To The Seniors, Who Resided In Surry County, Regardless Of Income.
- ♦ BAGGED LUNCHES – In Collaboration With A Church In Williamsburg, Social Services Provided Approximately 500 Nutritious Bagged Lunches To Elderly Citizens Without Regards To Income.
- ♦ WEEKLY BOXED LUNCHES – In Collaboration With The Virginia Diner, Social Services Provided 1,200 Boxed Lunches To Resident Seniors Without Regards To Income.
- ♦ BOXED THANKSGIVING MEAL – One Hundred Boxed Thanksgiving Meals Were Delivered By Social Services To Families With Children And The Senior Population During COVID-19.
- ♦ NON-PERISHABLE FOOD – Consistently, Non-Perishable Food Was Provided To The Seniors Throughout The Quarantine And Non-Perishable Food Was Delivered Door to Door To Those Residing In The Apartment Complex.
- ♦ TOILETRIES – Toiletries, To Include Toilet Paper, Hand Sanitizer, Clorox Wipes and Lysol Were Provided To The Senior Population By Social Services.
- ♦ NEWSLETTERS – Periodically, Social Services Mailed Seniors Information On How To Remain Healthy During COVID-19 To Include Chair Exercises and Walking.



FAMILIES

Family Is Everything



- **The Children Matter Too**
 - **IN THE COMMUNITY:**
In Collaboration With The Department of Youth and Family Resources, Social Services Planned Activities For The Children Residing At Surry Village Apartments And Poole's Mobile Home Community. Children Were Engaged In Various Outdoor Activities, Received Vital Information, Packaged Food, Beverages And Received Gifts. There Was Also A Raffle For Four Bicycles That Were Donated By Surry Social Services.
 - **FOR THE COMMUNITY:**
Social Services Planned An Easter Parade And Over 100 Easter Baskets Filled With Candy And Toys Were Given To Children In The Community. The Names Of Children, Enrolled In Surry Elementary School and Who Complied With Virtual Classroom Instructions, Were Provided By The School System. The Names Of Those Children Were Included In A Drawing For A Nintendo Switch Game Console And Game. Thanks To The Generosity Of Area Businesses And Organizations, Four Children Received One Of The Electronic Devices.

~BOARD MEMBERS~

- Mr. Allen T. Parson, Sr., Chairman
- Mrs. Linda Ellis, Vice-Chairperson
- The Honorable Michael Drewry
- Ms. Eunice Gay
- Mr. Glenn Slade
- Mrs. Elva Clayton



Surry County Public Schools

Presenter: Dr. Serbrenia Sims, Superintendent

Vision – Surry County Public Schools’ vision is to provide a safe, healthy learning environment that prepares all students to be competitive and productive citizens in a highly technical and global society.

We Are Committed To Providing:

- College, Career and Citizenship Ready Students
- Safe and Equitable Learning Environment
- Open Communication and Engagement with Stakeholders
- Effective and Efficient Fiscal and Operational Policies and Practices
- High-Performing Workforce



Strategic Plan 2022-2028

COVID-19 Silver Linings

- Provided Additional Technology – MiFi's, WIFI's and Chromebooks
 - Broadened Partnerships with Faith Based Organizations
 - Provided Teacher/Staff Development to Address
 - Delayed Learning
 - Social Emotional Learning
 - Hybrid Instruction (In-Person and Online)
 - Conducted COVID-19 Vaccination Clinics
 - Capital Improvements
-



Capital Improvements

S a f e t y

- Installed Hepa Filters on Buses
- Installed Touchless Water Fountains
- Began Renovation of Fire Suppression System (LPJ)

B e a u t i f i c a t i o n o f C a m p u s

- Constructed New Storage Facility and Renovated Older Facilities
- Removed Dilapidated Storage Facilities and Trash Piles
- Began Solar Project with Sun Tribe Solar

N e w B u s e s

- Purchased Multipurpose Bus
- Purchased Handicap Accessible Buses



Communications and Innovations

Communications

- Participated in Joint Meetings and Open Communication Between the School Board and Board of Supervisors
- Promoted the use of Facebook, Instant Alerts, and Other Social Media Venues for Meetings and Communications
- Conducted Town Hall Meetings
- Published Positive Press in Local Newspapers

Innovations

- Profile of a Virginia Graduate
- Dual and Concurrent Enrollment
- Virtual Meeting Platforms (ZOOM and Google Meets)
- Digital Curriculum in CANVAS



Administrative Review

Presenter: Mrs. Melissa Rollins, County Administrator





Fiscal Integrity & Accountability



Government Finance Officers Association

Certificate of
Achievement
for Excellence
in Financial
Reporting

Presented to

**Surry County
Virginia**

For its Comprehensive Annual
Financial Report
For the Fiscal Year Ended

June 30, 2020

Christopher P. Morrell

Executive Director/CEO

- Surry County has historically been well run from a financial perspective. The County has a history of:
 - producing annual surpluses
 - maintaining strong reserve levels and
 - cash funding a portion of its capital program
- For FY2020-21, the County planned to use \$3.5M of fund balance, primarily for cash funded capital projects. Only 24% of this amount was needed
- GFOA Award Recipient for Excellence in Financial Reporting since 2012.
- Intentional Tax Deduction: Citizens eligible for tax relief for the elderly received an exemption of \$750 on their 2021 real estate tax bill, a \$250 increase from 2020.

On The Rise



The federal American Rescue Plan
will help us make some
transformational changes for the
future.

My administrative team with
governing board direction will
produce a plan for the \$1.2 million
that is coming from the ARP.

It will not be used for ongoing
operations.

We will look for partnerships to
leverage federal and state money
to make strategic investments in
key areas.

We will build on the county's
strengths and prepare us for a
strong future.

Surry On The Rise



Constitutional Officers and State Departments Roundtable

Date: Monday, December 13, 2021

**Location: County Administrator's
Conference Room**

Time: 12:00 PM – 2:00 PM

Lunch Will Be Provided





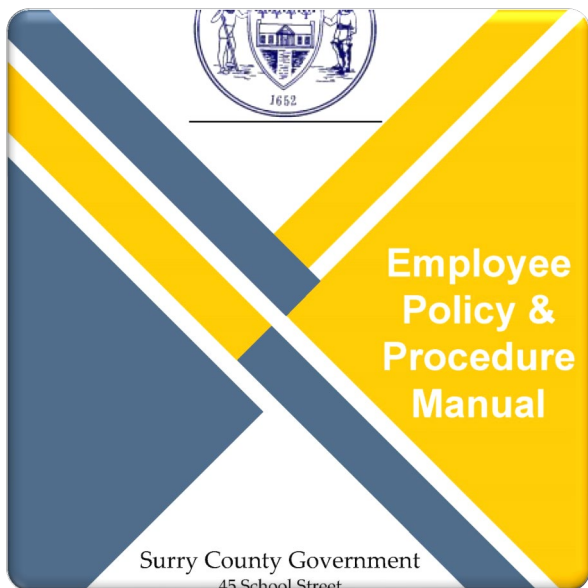
2021 Election Year Success

2021 November General Election

- 63.74% voter turnout
(3555 voted out of 5577 registered voters)
 - 94% absentee return rate
(highest in the state, tied with 1 locality)
-



should allow us to better provide building plan review and inspection services more cost effectively and with improved customer service. Thanks to the Board of Supervisors in each county for allowing us to work together as we look forward to a bright future.



Surry On The Rise

- Shared Services for Inspections with Sussex County – the first in the commonwealth
- Surry County-Employer of Choice for talented leadership team
- Moving Animal Control to a Public Safety Function
- Exceptional Customer and Professional Services
- Commitment to Personnel with Mission Driven Enhanced Policies



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December 15, 2021, at 6:30 P.M.

Location: Surry County Parks & Recreation
205 Enos Farm Drive
Surry Virginia, 23883

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