

July 1, 2019

Dear Neighbors:

HRSD invites you to attend an Open House to learn about the project to install sanitary sewer pipe and valves along Rolfe Highway (Route 31) and Connie Drive. A new pump station and wet weather storage facility will also be constructed at the current Town of Surry Wastewater Treatment Plant. The new pump station will pump flows to the County Plant for treatment and disposal. The sewer pipe is generally located outside of existing pavement in right-of-ways and easements, and the pump station construction will be limited to the existing Town Plant property. Traffic control plans will be implemented to minimize inconvenience. Representatives of HRSD will be available during the Open House to explain the project and respond to questions. *Frequently Asked Questions* on the back of this page provide more information about the project.

## **Project Open House**

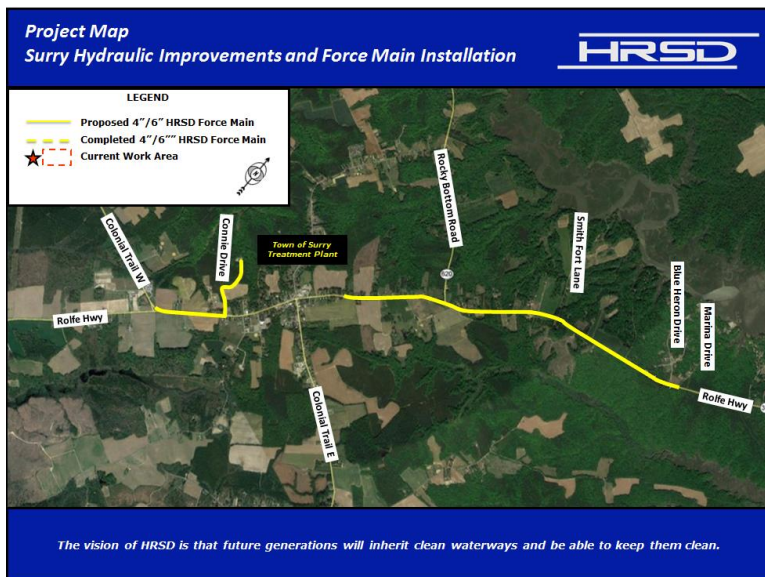
**Date:** Monday, July 15, 2019

**Time:** Come at your convenience  
between 5:00 p.m. – 7:00 p.m.

**Place:** Blackwater Regional Library, Surry Branch  
270 Colonial Trail East  
Surry, VA 23883

**Come to the Open House at your convenience and:**

- Discuss the project with representatives of HRSD and the design and construction team
- See the project map
- Ask questions



## **Anticipated Project Schedule**

**Project Open House: July 15, 2019**

**Construction: Summer 2019 – Fall 2020**

**Completion: Winter 2020**

If you are unable to attend this open house and would like to obtain more information, please contact:  
Lisa Bolen, HRSD Public Information Specialist  
Phone: 757.460.7000 | Email: [LBolen@hrsd.com](mailto:LBolen@hrsd.com) | [www.hrsd.com](http://www.hrsd.com)

PO Box 5911, Virginia Beach, VA 23471-0911 • 757.460.7000

## Frequently Asked Questions

### *Why is this project necessary?*

**A.** The project will replace the existing aged Town Wastewater Treatment Plant with a new pump station, which will pump sewage flows to the nearby County Wastewater Treatment Plant.

### *Will the project affect the flow of traffic in the community?*

**A.** Disruptions to traffic will be minimized, and in most cases, a single lane of traffic will be maintained. No planned detours are anticipated but flagging will be used to help direct traffic as needed. The majority of the project work will be located within the public and private right-of ways, easements, and HRSD property.

### *Will access to properties along the route be maintained during construction?*

**A.** The contractor will ensure access to residences and at least one entrance to businesses will be maintained throughout construction. Trash and mail services will not be affected. If necessary, the contractor will move trash containers from within a work zone to an area accessible for pickup, and will be responsible for returning them to each residence.

### *What are the general working hours for the project?*

**A.** Work will typically take place Monday through Friday during daylight hours (7 a.m. – 4:00 p.m.). However, there may be times when extended hours, work at night, or weekend work may be necessary.

### *Will there be any interruptions to my water or sewer service?*

**A.** Your water and sewer service should not be impacted by this project.

### *Will construction affect the existing pavement?*

**A.** The majority of the work will be outside of pavement limits but within the public right-of-way and easements adjacent to roadways. Major road crossings will be completed by tunneling under the roadway. Several minor roads will be open cut. Any surface features including pavements, curb, sidewalks, etc. damaged during construction will be restored.

### *What sort of noise should I expect during construction?*

**A.** The typical construction noises such as equipment engines and back-up alarms, materials being delivered, diesel generators and air compressors, sawing and the like should be anticipated.

### *Will material and equipment be stored on-site?*

**A.** The contractor will keep some supplies within the active work zone, in the public right-of way. Other materials will be stored at the existing Town Wastewater Treatment Plant site or in an offsite location.

### *Where will construction workers park?*

**A.** Construction workers will not be allowed to park their personal vehicles on the public streets. However, work trucks will be allowed to park within the active work zone.

### *What is the cost of the project?*

**A.** The estimated cost for the project is \$10 million, and it is financed by the wastewater treatment fees paid by HRSD customers.

### *How can I receive regular project updates?*

**A.** Regular project updates are posted on the HRSD website at [www.hrsd.com/construction-status](http://www.hrsd.com/construction-status)

If you have any questions, concerns or comments about the project, please feel free to contact:  
Lisa Bolen, HRSD Public Information Specialist, at 757.460.7000 or [LBolen@hrsdc.com](mailto:LBolen@hrsdc.com)