



“The Countrie it selfe, I must confesse is a very pleasant land, rich in commodities; and fertile in soyle...”

Samuel Argall, ca. 1609

County of Surry

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County Administrator

FOR IMMEDIATE RELEASE

October 15, 2020

COUNTY GOVERNMENT OFFICES REOPENING TO THE PUBLIC BY APPOINTMENT

In response to the COVID-19 Pandemic, Surry County government center and offices (excluding courts and the Department of Social Services) have been closed since March 19, 2020 in order to prevent and mitigate the spread of Coronavirus. The Surry Government Center and other government offices will reopen by appointment only starting Tuesday, October 20, 2020.

Even though most facilities have been closed to the public, County employees have continually worked in each department and offices to provide needed services to the public. Appointments for the specified departments can be made by contacting the department you desire to do business with. A departmental listing of phone numbers accepting appointments is attached. You must contact the department in which you desire to visit and make an appointment before visiting. (*The Voters Registrar office is open to all voters without appointment*).

All visitors entering the facility are required to wear face coverings and submit to a temperature check. If a visitor does not have face covering, one will be provided at no cost.

Visitors to the government center will need to enter at the main entrance of the building (45 School Street), the door on the right. A security officer is present to guide all visitors to the District Court or to the main corridor of other offices. All non-court patrons will be greeted by a County employee who will confirm appointment and provide guidance to each visitor. After confirmation, all visitors will receive a visitors badge and be directed to the department or escorted by a department representative.

Regarding re-opening, Surry County Administrator Melissa Rollins stressed that “the health and safety of employees and the public continue to be priority during the COVID 19 crisis. Our plan for re-opening to the public has been slow but deliberate due to our small size and capacity required to best serve the public during the Pandemic”. We have also been installing clear shields and securing self-reading temperature scanning stations to screen county employees and visitors, a broader effort to further bolster safety. We do ask that all citizens before entering county facilities do the following: 1. Stay home if feeling sick, 2. wear a face covering, 3. stand 6 feet apart, and 4. use hand sanitizing stations. As we enter tax season, a drop box is available for all tax payments and on-line payment of taxes is strongly encouraged to limit interaction during the Pandemic.

Our goal during the Pandemic is to best serve the public under the conditions at hand, but to limit the amount of traffic that enters our facilities for the safety of citizens, visitors and employees. For questions regarding operations of a specific department or office, please contact that department directly.

“Take the Rural Route to Success”

Surry County Departments by Appointment – Public Use

DEPARTMENT	PHONE #
Administration	757-294-5271
Animal Control & Shelter	757-294-0158 757-353-1650
Building Inspections	757-294-5224
Emergency Services	757-294-5205
Parks & Recreation	757-294-3044
Planning & Community Development	757-294-5289
Youth and Family Resources	757-294-5278
Treasurer's Office	757-294-5206
Commissioner of the Revenue's Office	757-294-5225
Registrar and Voting*	757-294-5213
Social Services	757-294-5240

*Appointments will be required after November 6, 2020

Surry County Department Contact List – Public Use

Department	Office
Administration	757-294-5271
Animal Control & Shelter	757-294-0158 757-353-1650
Accounts Payable	757-294-5295
Building Inspections	757-294-5224
Combined Court Services	757-294-5201
Commissioner of the Revenue's Office	757-294-5225
Commonwealth Attorney	757-542-8034
Circuit Court	757-294-3161
Economic Development	757-294-5324
Emergency Services	757-294-5205
Finance	757-294-5300
IT	757-294-5082
Human Resources, Payroll, & Benefits	757-294-5272
Maintenance	757-294-5237
Parks & Recreation	757-294-3044
Planning & Community Development	757-294-5289
Resource Center	757-294-5090
Registrar & Voting	757-294-5213

Department	Office
Sanitation	757-294-5283
Sheriff's Department	757-294-5264
Social Services	757-294-5240
Tourism	757-294-0644
Treasurer	757-294-5206
Virginia Cooperative Extension	757-294-5215
Youth and Family Resources	757-294-5278